

## **HOW WE CHANGE LIVES**



55,000+

Western Australians helped in 2020/21 across Vinnies WA programs and services.

Vinnies WA offers vital support and guidance to people in need, helping to change the lives of thousands of Western Australians.

## PERSON-CENTERED CARE ACROSS WESTERN AUSTRALIA





## A YEAR IN REVIEW



31,316
Calls for Emergency Assistance

\$3.87M

Debts waived through financial counselling sessions

**260,000**Volunteer hours to provide Emergency Assistance & Support



**26,022**Bed nights provided through Vinnies

Housing Plus Program

19,281

Emergency assistance items delivered

\$5.12M

Financial assistance and practical support



3,907
Members and volunteers



5,447

Visits from young people to Passages Youth Engagement Hubs

12.238

Face-to-face financial counselling sessions



12,998

Bed nights provided for Mental Health Services



18.798

National Debt Helpline financial counselling sessions





**54**Vinnies shops across Western Australia



**625 TONNES** 

Of donations sorted and processed



490

Clients given intensive support and accommodation nights at Tom Fisher House