



MIGRATION ADVICE SERVICE ENQUIRY FORM

SECTION 1: PERSONAL INFORMATION

Surname First

Date of Birth / / Sex: Male Female Non-binary
dd mm yyyy

Nationality Country of birth

Address Suburb

Household Composition (e.g. Couple, Couple with children, Single, etc)

Do you have a disability: Intellectual Sensory/speech Physical Psychiatric

Are you employed? Yes No If yes, what is your employment?

If no, are you on Centrelink? Yes No

Where did you hear about us? Website SVDP RAILS Other organisation Previous client/friends

Language spoken at home Speaks English: Yes No

Contact details

Phone Email

SECTION 2: MIGRATION INFORMATION

Is this enquiry regarding *Unauthorised Maritime Arrivals (UMA)*? Yes No

If yes, we have no expertise to help. We suggest contacting RAILS (07 3846 9300; admin@rails.org.au)

Are you the visa applicant/holder or the sponsor of the visa application/holder? Yes No

If not, we are unable to help unless the visa applicant or sponsor is there at the interview

Do you need an interpreter? Yes No

If yes, you will need to bring one with you to the interview, otherwise we are unable to assist.

Do you hold a current Australian visa? Yes No Not Applicable (as I am a PR or Australian citizen)

What visa are you on? e.g. Visitor, Student, etc:

Date of Arrival in Australia: When does your visa stay expire?

What visa are you seeking?

Can we contact you in future to seek feedback on the service provided? Yes No



SECTION 3: SITUATION OVERVIEW

Complete this section as best you can. Your answers will assist the Migration Agent understand your situation and provide appropriate advice

What are your visa questions? Tell us anything that will help us understand your situation. What do you want to achieve from the meeting? [Note MAS can only provide migration advice]

SECTION 4: PRIVACY AND CONSENT

I declare that I am the person named in this form and the information that I have provided is correct and truthful.

Signature

Date

Privacy Statement:

St Vincent de Paul Society Queensland collects your personal information to provide you with assistance. We may not be able to assist you without this information. We are strongly committed to protecting your personal information. From time to time we may need to share your personal information with other service providers (incl. government agencies and other not for profit organisations) for a number of purposes, including to provide assistance to you and help determine your eligibility to receive particular services. We may also share your personal information with third parties who provide us with professional or technology services, including some based overseas. We can provide you with details of the privacy policy if you would like further information. Our privacy policy is available at www.vinnies.org.au

We will not provide your information to the Dept of Home Affairs without your approval.

SECTION 5: APPOINTMENT TIPS

Please bring all necessary documentation (passport, visa, Dept of Home Affairs letter, income statement, Visa refusal or Visa grant letters) to the interview.

For phone interviews, an approximate time of call will be provided. We ask that you be on stand-by at the scheduled time. The caller ID will be a "Private Number". We may not call again if the phone is not answered.

For face-to-face clinics, addresses are below:

- Woodridge: St Paul's Church, 3 St Paul's Drive, off Jean Street, Woodridge 4114
- Burleigh Waters: Mary Mother of Mercy Church, 3 Sunlight Drive, Burleigh Waters 4220
- Brisbane: Multicultural Australia (MA) office, 28 Dibley St Woollongabba, 4102
- Southport: SVDP Hub, 16 Railway Street, Southport, 4215

Please arrive at least 15mins before the interview.

If you need to reschedule please call 1800 846 643 between 9am-4pm Monday to Friday. If you are unable to notify us by text or phone before 4pm Friday, please notify MAS via 0424 288 843 (Saturday morning only). **Failing to attend without notice is a discourtesy to the volunteers helping you and will impact on your future ability to access the service.** Return completed forms to info.mas@svdpqld.org.au