

# CONNECTION NUMBERS AND ADDITIONAL RESOURCES

## Utility Providers

	Company	Contact	Purpose
Please ensure the appropriate services are connected prior to, or as soon as, you move into the property.	Synergy	13 13 53	For Customer Service
	Western Power	13 13 51	For Electrical Faults or Outages
	Alinta Gas	13 13 58	For Customer Service
	Kleenheat Gas	13 21 80	For Customer Service
	ATCO Gas	13 13 52	For Faults or Gas Leaks

The below additional resources are for you, should you require them, however we strongly encourage you to contact your case workers if the issue is not requiring immediate intervention

## Additional Resources

Organisation	Purpose	Contact
<b>Entry Point</b>	Emergency and Crisis accommodation hotline for all of WA	<b>1800 124 684</b>
<b>Crisis Care</b>	Emergency and Crisis accommodation for those who have an open case with Child Protection and Family Services (CPFS)	<b>1800 199 008</b>
<b>Emergency Relief</b>	Call Mon to Fri, 9:00am - 1:00pm for assistance with food, material aid, budget advice, utility bills, advocacy issues or support	<b>1300 794 054</b>
<b>Lifeline</b>	An anonymous and confidential 24-hour crisis support line that can be called to discuss all types of personal difficulties	<b>13 11 14</b>
<b>Police</b>	Non-emergency reporting and advice line	<b>131 444</b>
<b>Suicide Call back</b>	National telephone and online counseling service for people affected by suicide	<b>1300 659 467</b>
<b>AOD Support Line</b>	24/7 Alcohol and Drug support line provides confidential, non-judgemental telephone counseling, information and referrals	<b>08 9422 5000</b>
<b>Financial Counseling</b>	Vinnies Financial Counselors are qualified professionals who offer advice and advocacy for people in financial difficulty	<b>08 6323 7500</b>
<b>National Debt Helpline</b>	Open Mon - Fri 9:30am - 4:30pm and provides free and confidential advice from experienced financial counselors	<b>1800 007 007</b>
<b>Kids Helpline</b>	Free, Private and confidential telephone and online counseling service specifically for young people aged 5 - 25 years	<b>1800 55 1800</b>
<b>Aboriginal FDV Hotline</b>	Dedicated line for Aboriginal victims of crime who need information on rights, counselling or financial assistance	<b>1800 019 123</b>
<b>Men's DV Helpline</b>	24-hour state wide service which provides support for men who are concerned about their violent or abusive behaviour	<b>1800 000 599</b>
<b>Women's DV Helpline</b>	24-hour state wide service providing support and counseling for women who are experiencing FDV	<b>1800 007 339</b>

**Vinnies Housing Plus Ph: 0466 349 479**