ANNUAL REPORT 2015/16

REBUILDS LIVES RENEWS HOPE RESTORES FAITH



HELPING A PERSON WILL NOT NECESSARILY CHANGE THE WORLD, BUT IT WILL CHANGE THE WORLD FOR THAT PERSON"

OVER 100,000 WORLDS CHANGED IN 2015/16

St Vincent de Paul Society SA good works



GEORGE, VINCENTIAN CENTRE RESIDENT

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The St Vincent de Paul Society was founded in Paris in 1833 by a university student named Frederic Ozanam. Frederic was deeply moved by the plight of people less fortunate and formed the Society in order to assist the poor. From these humble beginnings, the Society now operates in 149 countries and has over 1 million members. Members and volunteers who offer their time freely to assist people in need and combat social injustice.

The St Vincent de Paul Society has grown to become an important part of the social fabric of South Australia. Since 1884, the Society has been integral to local communities throughout the state, providing a 'hand up' to those who find themselves in a vulnerable position either through social exclusion, disadvantage or homelessness. The Society's services continue to evolve as they uphold the core activity of home visitation, providing whatever is required to assist people to keep their families and lives together and maintain a sense of dignity during difficult times.

The St Vincent de Paul Society is now one of the most well recognised and highly regarded charitable organisations in Australia. Each year, the Society helps in excess of 107,000 South Australians by providing accommodation services, assistance to migrants and refugees, supplying food, clothing and furniture, budget counselling and meals via Fred's Van. Our 35 Vinnies Centres (shops) across South Australia are patronised by over 580,000 shoppers each year. None of this work would be possible without the commitment and dedication of the Society's 2,800 volunteers.

I WOULD LIKE TO EMBRACE THE WHOLE WORLD IN A NETWORK OF CHARITY"

FRÉDÉRIC OZANAM

WHO WE ARE

Our members and volunteers provide practical support, advocacy and friendship to the most vulnerable within our community. The majority of assistance provided by the Society is through local groups known as 'conferences', our Fred's Van mobile food service and our Vinnies Centres (shops). However the Society also provides assistance to migrants and refugees seeking to rebuild their lives in a new country, as well as supporting individuals and communities in developing countries.

Our volunteers, supported by dedicated staff, alleviate not only the immediate requirements of people in need, but identify the deep and long-term causes leading to spiritual, financial and social hardship in our community, and provide a voice for people experiencing disadvantage.

The Society differs from most charitable organisations in that our volunteers and members are at the core of what we do. Without their dedication and commitment our diverse range of support, assistance and services would not be possible.

I HAVE A HUGE AMOUNT OF DIVERSITY IN MY JOB AND T MAKES ME FE **REALLY LUC** EVERY DAY" **BEN, VINCENTIAN CENTRE**



WHO WE ARE

OUR MISSION

The St Vincent de Paul Society is a lay Catholic organisation that aspires to live the gospel message by serving Christ in the poor with love, respect, justice, hope and joy, and by working to shape a more just and compassionate society.

OUR VISION

The St Vincent de Paul Society aspires to be recognised as a caring Catholic charity offering a 'hand up' to people in need. We do this by respecting their dignity, sharing our hope and encouraging them to take control of their own destiny.

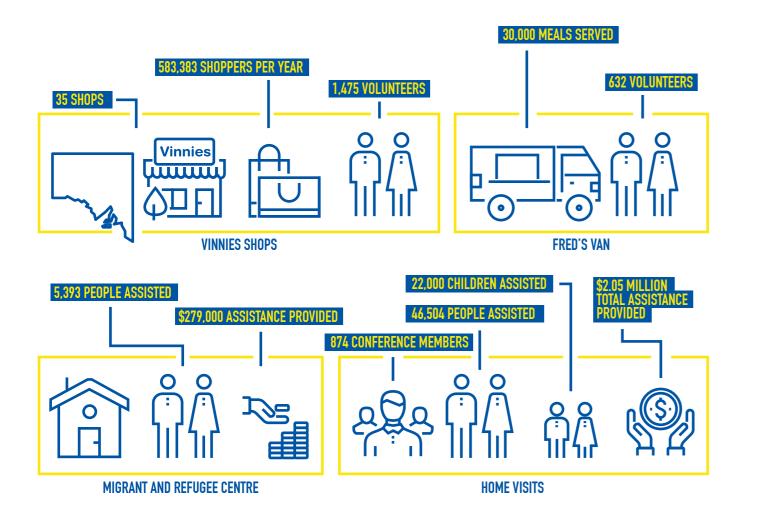
OUR VALUES

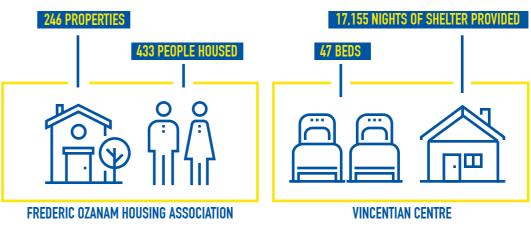
- Commitment— loyalty in service to our mission, vision and values.
- Compassion— welcoming and serving all with understanding and without judgement.
- Respect— service to all regardless of creed, ethnic or social background, health, gender or political opinions.
- Integrity— promoting, maintaining and adhering to our mission, vision and values.
- Empathy— establishing relationships based on respect, trust, friendship and perception.
- Advocacy— working to transform the causes of poverty and challenging the causes of human injustice.
- Courage— encouraging spiritual growth, welcoming innovation and giving hope for the future.

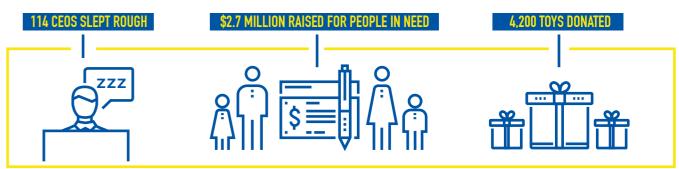
I'M JUST TRYING TO BE THE BEST CAN AS A MOTHE AND A WOM I COULDN'T DO THAT WITHOUT NNIFS" SARAH











FUNDRAISING



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STATE PRESIDENT'S REPORT

This year saw us continue our work towards the revitalisation of the Society in South Australia. We have many long serving and dedicated members. However, we cannot continue to rely solely on the tremendous efforts of these people. We need to open ourselves up to a wider cross section of people to join us and share in the personal and spiritual growth that comes through serving the poor. While becoming more open, we also need to remain true to our ethos which has existed in the Society since 1833. Otherwise we risk losing our way and becoming just another 'welfare agency'.

Our ethos is captured in our mission, vision and values and is lived out by our members in how we serve the people we assist. As Vincentians, we:

- give priority to the poorest of the poor and to those who are most rejected by society;
- serve the poor on a person-to-person basis in their home or wherever they feel most comfortable;
- endeavour to establish relationships based on trust and friendship;
- do not judge those we serve, rather we seek to understand them as we would a brother or sister; and
- are concerned with the deeper needs and the spiritual well-being of those we help, always observing a profound respect for their conscience and the faith they believe in.

This is who we are. Our strategies in the areas of renewal, leadership development, recruitment and social justice are all developed to align with our ethos. We revisited our strategic plan this year and whilst there is a continued emphasis on internal change, there is an increasing emphasis on improving the services we offer. This shift has been enabled by the improved financial stability of the Society and the improved capability developing in our membership through the reforms we have been pursuing over recent years.

We have started to build a strategy to establish our role in supporting women and children in crisis. We also began work on a pilot program to better support people living in the northern suburbs who have persistent underlying challenges. It will involve building trust and rapport in order to provide a deeper level of support.

Our Gawler members and volunteers, supported by staff and members from other areas of the Society, provided an outstanding service to the people affected by the Pinery bushfire. The caring support given was a great example of Vincentians responding to a community in crisis. What made it even more remarkable was although some of the local Vinnies members were impacted by the fires themselves, they were still at the Gawler Centre helping others.

Thank you to all our members, donors and supporters for your continuing support that enables us to serve people across South Australia – from Coober Pedy to Mount Gambier, Renmark to Port Lincoln and sixty locations in between, particularly in the towns and suburbs that are doing it tough.



OUR STRATEGIES ARE ALL DEVELOPED TO ALIGN WITH OUR ETHOS"

BRIAN SPENCER

CHIEF EXECUTIVE OFFICER'S REPORT

Twelve months ago, it was unanswered calls for assistance that was causing the greatest concern. Of particular concern were the northern suburbs where demand far outstripped the level of assistance we could provide. Finances were available but there were not enough Vincentians to carry out the home visits needed. However, with the emergence of the new Elizabeth Hub which includes a bigger and revamped shop, a new Fred's Van dining area and kitchen, along with three rooms for conference activity; we have greatly increased the number of calls we can respond to.

Additional activities have been planned to further reduce the number of missed calls so that all calls for assistance can be met. It will be an extraordinary outcome and will be a direct result of an immense amount of work from some completely committed people.

With just as much pride, I can report that the assistance provided through the Elizabeth shop has also increased enormously. The financial results for shops are also positive and reflect a healthy surplus and 12.9 per cent growth in sales across the state.

This year we saw a uniting of shop and conference people to assist those affected by the Pinery fires. The Society was the Government's preferred charity to receive donated goods and as such, our Gawler people were inundated with donated items and requests from those in need of help. They responded accordingly and did the Society proud.

There were several shop openings and renovations at Kadina, Maitland, St Marys and Morphett Vale. They all provide a wonderful place for people to shop with dignity thanks to the hard work of our retail team and shop volunteers. Our school uniform offering has also expanded with a fourth school now benefitting. Fred's Van continues to be an essential service for many people across its ten sites in the state. This financial year, it served 30,000 meals, a 15 per cent increase compared to last year and it looks like this number will again rise in the year ahead. A similar story can be told of the Migrant and Refugee Centre. Staffed with a part-time member of staff and a group of dedicated volunteers, the centre facilitates a level of care and compassion for hundreds of people who are experiencing the most traumatic of hardships.

The Vinnies CEO Sleepout was again a moving experience with the weather appropriately miserable but the fundraising, advocacy and goodwill were guite phenomenal.

There were so many moments to savour from the year, so many stories of success and plenty of achievements to feel inspired by. The staff, volunteers and members continue to be genuinely committed and engaged with the mission of the Society. It is a privilege to be part of a team that is driven to win a battle that would appear to be increasing in complexity.

The State Council are similarly dedicated and are a source of anecdotes from the conferences that drive us all to improve our operations. Their devotion to the Society is always evident and greatly appreciated. Brian's leadership is strong and clear with the focus at all times on the mission we all share.



DAVID WARK Chief Executive Officer



SO MANY STORIES OF SUCCESS TO FEEL INSPIRED BY."



Our dedicated members, volunteers and staff ensure the Society's culture is aligned with our values. We support our people to be the best they can be to enhance our ability to meet strategic and operational goals. People are the core of our good work and the manner in which we operate.

Conference Members

Also known as Vincentians, live out their faith in action by helping people in need with support, friendship and material assistance.

Vinnies Shop Volunteers

Work in Vinnies shops assisting with retail service, sorting and pricing of items.

Administration Volunteers

Work in our assistance contact centre, as well as providing administrative aid with fundraising events and activities as well as general office duties.

Special Works Volunteers

Support a range of our services, including the Migrant and Refugee Centre and Fred's Van which provides warm meals to the hungry and marginalised.

Staff

Work across a number of areas including finance, marketing, retail, corporate services and administration to support the work of the conference members and volunteers.

Work Health and Safety (WHS)

We recognise the importance of safety in the workplace. To nurture a safe working environment, a proactive safety program for all workers and contractors has been implemented which includes safety inductions, preventative audits, standard operating procedures, protective equipment and safety training. Regular communications with key safety messages are also sent to all work sites.

The WHS Committee met regularly with a primary focus on improving the systematic application of safe work systems across the Society. This year the number of work sites increased to 112 and therefore there was also an increase in the number of volunteers and staff. All 112 sites have implemented the Catholic Safety, Health and Welfare (SA) Safety Management System.

During 2015, a Return to Work Audit was conducted on Society sites, including the Franklin Street office, to verify compliance with WHS Legislation and the Catholic Safety Health and Welfare Safety Management System. We were assessed to be compliant and our Insurance Registration has been renewed for a period of four years.

WHS training was facilitated at a large portion of the Vinnies shops in the southern region and in 2016/17 there will be a strong focus on providing WHS training to the remaining worksites across the Society so they can carry out their work safely.

Vinnies Volunteer Leadership Program

The Society, in partnership with DePaul University (Chicago, USA), offered the Vincentian Mission and Values Centred Leadership Program for the first time in South Australia. This year 32 staff, volunteers and members took part and were mentored by six study group leaders who completed the program interstate in 2014. The program included representatives from the Society in Western Australia, National Council and the Hutt Street Centre. The Program was developed by Patricia Bombard BVM D.Min, Director, Vincent on Leadership: The Hay Group and facilitated by Livia Carusi, Integrated Mission Officer, St Vincent de Paul Society Victoria.

The Vincentian Mission and Values Centred Leadership Program enabled the participants to reflect on their own strengths and areas of growth, explore new models and tools for creating positive relationships, improve their effectiveness in dealing with others and be a part of a leadership and development community. The course is ongoing. **BBB** CASUAL STAFF

20

O ADMINISTRATION VOLUNTEERS

OUR WORKFORCE

FULL TIME STAFF

B74 CONFERENCE MEMBERS

T39 SPECIAL WORKS VOLUNTEERS

A Second

ABA



FULL TIME EQUIVALENT STAFE

A

21

HOME VISITS

For some people in our community, many of the things we take for granted such as being able to pay the utility bills, access to health care and regular meals are a daily struggle. For many, no matter how hard they try, they still struggle to make ends meet. They are in need of help and support in order to stop their bad situation from getting worse.

When a person calls our assistance line, they are put in touch with someone from their local area who visits the person in need at their home or in a confidential interview area. By meeting people face-to-face, members are given the unique opportunity of getting to know the people who seek assistance personally. Seeing first hand their personal circumstances and meeting their families, conference members gain a better understanding of the specific hurdles they face.

Throughout 2015/16 conference members continued meeting the increasing number of requests for assistance with kindness, dedication, respect and dignity for the people they assisted.

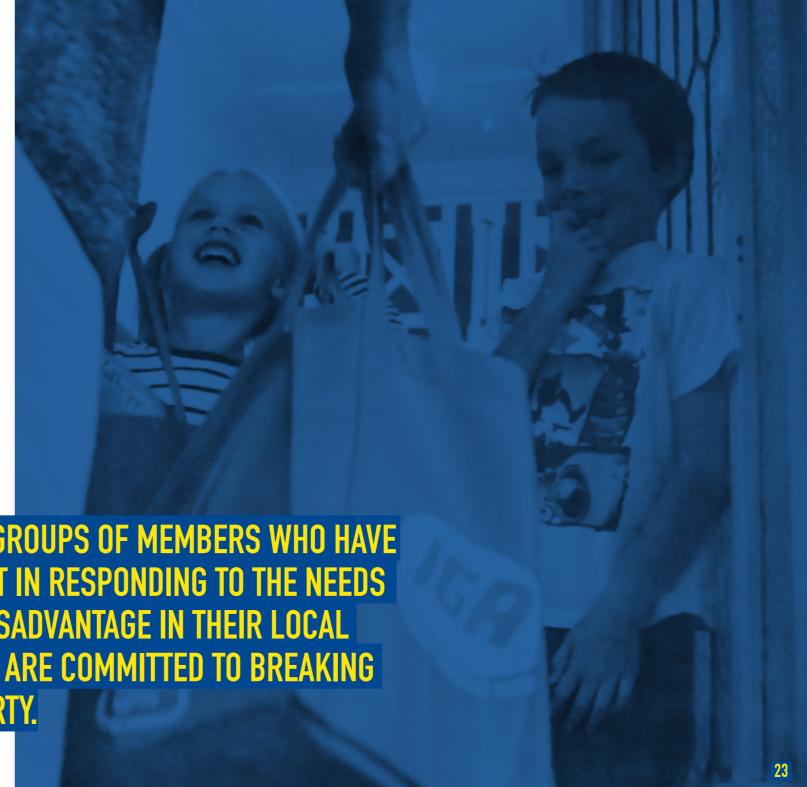
Types of assistance our conference members provided includes:

- Emergency food hampers and supermarket vouchers
- Access to items from Vinnies shops such as clothing, shoes, homewares and bedding
- Basic furniture for their home such as beds, tables and chairs
- Assistance paying rent and utility bills
- Budget and financial counselling

In 2015, we began to work with a cost effective and reputable supplier of mattresses based in China. The supplier was extensively checked to ensure its work practises adhered to the Society's values and ethos. The mattresses are excellent quality and their reduced cost will enable us provide a safe and comfortable night's sleep to adults and children who would have otherwise had to go without.

Every year in South Australia over 18,400 home visits are made resulting in support and assistance being provided to over 46,000 men, women and children.

Our members, who come from diverse backgrounds and experiences, bring a great depth of understanding, expertise and compassion to their service. Members meet regularly to share their experiences, reflect on their service, and monitor and discuss local needs.



CONFERENCES ARE GROUPS OF MEMBERS WHO HAVE A COMMON INTEREST IN RESPONDING TO THE NEEDS **OF THOSE FACING DISADVANTAGE IN THEIR LOCAL COMMUNITIES. THEY ARE COMMITTED TO BREAKING** THE CYCLE OF POVERTY.

BUDGET & FINANCIAL COUNSELLING

Our free Budget and Financial Counselling service is provided by specially trained volunteers with the aim of assisting people to gain understanding and confidence about managing their personal finances. Volunteers provide budget and financial counselling guidance to individuals and families experiencing adverse social circumstances, financial difficulties or hardship. Budget Counsellors work with people who have debts of less than \$3,000 while our Financial Counsellors, all of whom have a Diploma of Community Service (Financial Counselling), work with those to an upper limit of \$10,000.

This service provides vital support, tools and knowledge for managing a variety of financial situations such as difficulty with utility payments, rental arrears, mortgage, secured and unsecured loan defaults, repossessions and bankruptcy. Our volunteers also teach people how to become financially competent, liberating them from the fear of creditors.

The need for this service has continued to grow significantly as more people struggle to pay their bills. During 2015/16 there has been an increased demand for Financial Counsellor support as the level of unemployment and under-employment increases in the state. This year we have responded to nearly 300 calls for assistance with 50 per cent of those being for a Financial Counsellor guidance and assistance. We now have 55 Budget Counsellors and five Financial Counsellors with a further Budget Counsellor nearing completion of the study and associated requirements needed to obtain their Financial Counselling Diploma. Some of the assistance provided to those using the budget and financial counselling service included:

- Advocating on behalf of individuals and families for repayment plans to creditors
- Obtaining credit card debt waivers
- Applying for grants to assist with payments of power bills, water rates, council rates and employment training
- Negotiating moratoriums on property defaults
- Organising pro-rata payment plans and credit card
 0 per cent rollovers
- Providing guidance regarding savings plans

This year, two key pieces of work have been completed by the Budget and Financial Counselling Special Works Group Committee. The first piece of work was meeting the requirements of the Financial Counsellor Association of Australia's National Standards to ensure volunteers provided compliant guidance. The second achievement was the trial of a regional approach to Budget Counsellors in the Western Region to ensure an even more prompt response to requests.

WITHOUT SUPPORT OF PLACES LIKE VINNIES, PEOPLE IN NEED WOULD BE FAR WORSE OFF THAN THEY ALREADY ARE"

CEL, MOTHER

WORKING WITH SCHOOLS AND YOUNG PEOPLE

School Uniform Program

Vinnies provision of new school uniforms continues to grow steadily with St Joseph's School at Hindmarsh joining the three existing schools on the program. These uniforms will be supplied through our Kidman Park Vinnies shop, while the Hawthorn Vinnies shop continues to supply St Thomas Goodwood, St Joseph's Kingswood and St Therese Colonel Light Gardens. By the start of 2017, all students at these three schools will be wearing the new uniform. This initiative, not only gives the schools a whole new look, but raises much needed funds for Vinnies services.

Vinnies in Schools

Vinnies Education aims to help young people understand that their actions make a difference to other people's lives. Young people are often keen to bring new ideas to help alleviate suffering or to promote human dignity and personal integrity. To nurture this, the Society works with educators, developing channels for leadership in young people and challenging them to think of others. Vinnies supply a guest speaker to build awareness of Vinnies activities, and inform students how they are able to support our work.

In 2015/16 we engaged with 140 schools and have 14 schools that have partnered with Vinnies by forming a Mini Vinnies and we also have two College Vinnies. These groups are comprised of students and teachers who wish to become involved in community service and social justice. Schools also support the Society with a range of activities which include community sleepouts, visiting aged care facilities, holding clothing/food drives or putting together care packs for those in need.

Many students have conducted work experience and student placement in Vinnies' shops which provides them with retail experience and the chance to assist those less fortunate.

Vinnies Youth

Vinnies Youth aims to inspire young volunteers to facilitate a range of social activities for the development of children aged 6 to 14 years facing disadvantage. Activities are tailored to provide a safe and fun experience for young people to engage with Vinnies Youth volunteers and develop their confidence and skills.

The Youth Program offers volunteer buddy days, home visitation and Fred's Van opportunities. The program is exploring the provision of external activities which connect to and strengthen the school curriculum at various schools. There are approximately 90 active youth members supporting these services with a further 10 referred to shops, the Migrant and Refugee Centre and Administration Support over the past twelve months.

Vinnies Youth aims to continue to grow the program in the next 12 months by:

- Extending its home visitation into the Southern Region to reduce the number of unassisted calls.
- Developing an outline for a new program which delivers support and opportunities for young people aged 14-17 years of age beyond the current Buddy Day Program, with a particular focus on the northern metropolitan area.
- Continuing to explore opportunities for collaboration with three universities in South Australia for experiential opportunities for their students which also support the work of the Society.



VINNIES SHOPS

Vinnies is one of the largest recycling organisations in Australia and is staffed largely by volunteers. The 35 Vinnies shops across metropolitan and regional South Australia are a valuable resource for people on low incomes, providing them with quality clothing, household goods and furniture, often free of charge. They are a place that people in need can come, secure in the knowledge that they will be treated with dignity and respect.

Vinnies shops are also a great place for the savvy shopper with a treasure trove of surprises, selling collectables, retro clothing and vintage delights.

All the profits of the shops go directly to providing assistance services to those in need. That is why we have been thrilled to see another year of substantial growth in our shops in the 2015/16 financial year. We opened a new shop in St Marys in July, renovated the shops at Maitland (October) and Elizabeth (December), and relocated our Morphett Vale shop to much larger premises in March. We have seen an overall increase in sales of over 12 per cent, which means we can continue to expand our other services where they are needed.

Vinnies Elizabeth Hub

After much anticipation, the Vinnies Elizabeth Hub was re-opened in December. The completed development provides a new 40 seat indoor dining room and kitchen for Fred's Van, making dinner time a much more enjoyable experience for those we serve.

Additionally, three new interview rooms and an office space for the Elizabeth North Conference have been established, providing assistance in a more comfortable and private setting. This is particularly positive at a time when calls for assistance to the region have continued to climb to record numbers.

Our Vinnies Elizabeth Shop has also benefited greatly from the redevelopment with the expanded and inviting retail space and sorting rooms.

Vinnies Elizabeth Hub would not have been possible without the very generous support of business partners such as BoysTown, Coopers Brewery Foundation, Triple M and a vast number of others too numerous to list from the local community.

We are thankful we have been able to rebuild, restore and renew some hope to the local community through our Vinnies Elizabeth Hub and the services it provides.



FRED'S VAN

Fred's Van provides comfort and a warm, nutritious meal for those experiencing homelessness or at risk of homelessness and marginalisation. Operating from eight sites across Adelaide and two regional sites in Port Lincoln and Port Pirie, this emergency service is delivered by more than 600 committed volunteers.

Fred's Van supports some of the most vulnerable people in our community who experience a range of issues such as homelessness, social isolation and unemployment. Those forced to live roughly can access Fred's Van for a hot, nutritious meal, blankets, clothing and food vouchers, donated books, social connection and referrals to other community service and government agencies.

The service provides over 30,000 meals a year, lifting personal health and inspiring the army of volunteers that enjoy making a positive difference to the wellbeing of people experiencing disadvantage.

Ultimately the service provides a tangible benefit to the whole community by reducing the impact of major disadvantage on people.

Helping not just those experiencing homelessness, Fred's Van also serves those who are simply struggling to make ends meet. During the last year this service has seen a large increase in the attendance of families with children, which is a sad insight into the challenges that many in our communities are facing. Fred's Van has continued to nurture a partnership with the charity OzHarvest, which rescues food that would otherwise be discarded. The good food that OzHarvest donates to Fred's Van comes from more than 160 different Adelaide food businesses as well as the Adelaide Central Markets and the Adelaide Showground Farmers Market. This provision of good quality food, that would otherwise be discarded, is used both in the meals served and in the provision of food relief packages.

Fred's Van is also grateful for its generous supporters including Concubine Restaurant, National Wine Centre, Fasta Pasta plus many others.

Vinnies Youth joins Fred's Van

The newly reformed Vinnies Youth group have joined the City Fred's Van service to operate an expanded service on a Monday night. Three teams of volunteers comprising of young volunteers between 18-35 years have been serving meals on Mondays since February. We are grateful for the support from Marcellinas who provide the pasta and pizza for the Monday night meal.

TEAM YOU ARE ACTUALLY OUT THERE HELPING Ros, VOLUNTEER

PROVIDING SHELTER

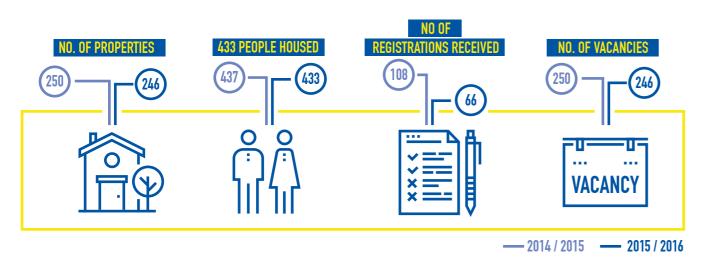
This year has been very hectic for the Frederic Ozanam Housing Association (FOHA). The merger with Whalers Housing Association (WHA) has now been bedded down and the transition for tenants and staff has gone well. The merger with St Vincent de Paul Housing Company is progressing.

House Movements

Finding affordable housing is still a constant struggle for homeless people in Adelaide. The demand for housing throughout the state out strips the supply. FOHA's new housing registrations for last year were 66. However this figure does not take into consideration the number of enquiries we have for people in housing stress. Many of the registrations and enquiries have come from refugees, families, youth and women escaping domestic violence.

Future Direction

The future for FOHA looks bright. The merger with St Vincent de Paul Housing Company will open up many opportunities for growth. Once the merger is completed it will allow FOHA to register for Tier 1 status with the State Government.



Vincentian Centre

Accommodating up to 47 homeless men from the age of 18 years every night of the year, the Vincentian Centre provides a range of services including crisis accommodation, meals, showers, needs assessment, referral to government and other non-government agencies as well as social support. The Centre strives to provide these services under its philosophy of privacy, dignity and respect.

It has been a busy year with the Centre operating at 95% occupancy. Effectively the Centre is operating at capacity and a need to expand the available rooms has been identified and is being investigated.

In August 2015, the Centre underwent a review to identify ways to improve the current service. Outcomes from that review included appointment of a new Centre Manager and significant changes to staffing and services. The Centre's vision and mission were revisited and a new vision statement developed-*To break the cycle and remove the need for repeat crisis accommodation for men in Adelaide.*

The last 12 months has seen a number of new initiatives introduced to build a more effective service - these initiatives included:

- Change in the current roster with two permanent day-shift workers to improve the service interaction with external agencies.
- Increased level of assistance to the guests through the employment of an Intake and Assessment Worker. This position will work closely with the Hutt Street Centre to improve an already close working relationship.
- Improved use of the dining room with the establishment of Bar9 Outreach, a commercial cafe which operates from 7.00am to 2.30pm Wednesday to Sunday. An objective for this facility is to implement an employment program with Bar9 Outreach providing hospitality skills for suitable Vincentian Centre guests.

- The introduction of a regular hairdressing service for the guests.
- Weekly laundry service in partnership with Orange Sky Laundry.
- Regular staff development and training to increase skills and provide a more caring environment.

There has been significant change to personnel in the last 12 months and our gratitude is extended to all those whose contribution has been critical to the successful operation of the Centre and in particular:

- Mike Wockel whose 19 years as Director guided the Centre to its current position as the key homeless men's facility in Adelaide;
- Brian Stanley whose 40 plus years of involvement in the Homeless Persons Accommodation Services Committee (HPASC), mainly as Chairman, was instrumental in the development and successful operation of the current facilities; and
- Allan Jefferys whose tireless work in the kitchen over many years provided highest quality meals for all the guests.

The running of the Centre continues to be overviewed by a competent and hardworking HPASC and the Society expresses their appreciation to this Committee along with the many volunteers who assist with the operations of the Centre, the Centre staff, the manager Tony Roach and Teresa Branch who have contributed significantly to the restructuring and delivery of the meals to all guests.

MIGRANT AND REFUGEE CENTRE

Established to continue the Society's long providence of assisting migrants and refugees, the Migrant and Refugee Centre continues to work with compassion and commitment to support newly-arrived migrants, refugees and asylum seekers.

Assisting those who have fled war, persecution, injustice or intolerance, the Migrant and Refugee Centre provides housing and immigration information; material assistance (food, clothing, basic furniture and a contribution towards the payment of essential services bills); budget and financial counselling, advocacy and referrals to other agencies for specific services. The Centre also administers an interest free loan for eligible refugees to enable the purchase of household whitegoods.

In September 2015, the Centre moved from its premises at Allenby Gardens to its new home behind the Sacred Heart Church on Port Rd at Hindmarsh.

Changes in government policy and a toughening economic climate caused an increase in numbers of newly arrived migrants, refugees and asylum seekers requesting assistance from the Society. The impact of more people seeking assistance and requests for food, clothing and blankets from the Migrant and Refugee Centre has resulted in the service struggling to meet the demand. The Centre relies on the generosity of its many benefactors who provide monetary assistance and donations of material goods. During this financial year two small grants were received from the South Australian Government. A grant of \$8,140 from The Department of Communities & Social Inclusion – Community Benefit SA Grants Program which assisted with the purchase of new office furniture and computers and a \$5,200 grant from the Multicultural Grants SA program assisted with community engagement and consultation activities with people seeking assistance from the Centre.

Volunteers have been the life blood of the Migrant & Refugee Centre, with an average of 18 volunteers rostered to provide services on either a Monday, Tuesday, Wednesday or Thursday.

Financial counselling services were introduced during the year providing a 'hand up' approach to people seeking assistance from the Centre. Financial Counsellors provide a voluntary service on Wednesdays and Thursdays.

TS SPIRITUAL FOR ME WORKING HERE MAHAN, MIGRANT AND REFUGEE CENTRE

Society pod works

ADVOCACY

The key focus over the last 12 months has been the promotion of the Society's national housing and homelessness paper Ache for Home.

The paper contained a number of key recommendations to address the housing and homelessness crisis which included:

- An establishment of a \$10 billion Affordable Housing Fund.
- Negative gearing for new properties only. No grandfathering of current negatively geared properties.
- To increase Commonwealth Rent Assistance by 30 per cent.
- Amendment of the Australian Human Rights Commission to include the right to housing.
- Housing First principle. Puts people into the housing they desire and provides support around them. Current system moves people through stages of housing from crisis to transitional to longer term if available.

The Society's Social Justice Committee had an effective advocacy campaign promoting the Ache for Home paper. Interviews were held with 50 per cent of House of Representative MPs and senate members. This included a mixture of liberal and labor MPs.

The interviews had a positive impact in raising awareness about the issue of housing and homelessness. It was encouraging that the issue of negative gearing gained some traction in the political and economic debate. Following the election the national social justice group will be advocating on one of the following topics over the next three years:

- Youth unemployment
- Disability services
- Migrants and refugees
- Energy disconnection and its effect on the poor

Thanks to all the support received from the Social Justice Committee during the year.

VINNIES HAS RENEWED OUR FAITH IN HUMAN NATURE" SILVANA

LEARNING, EDUCATION AND PATHWAYS (LEAP)

The Learning, Education and Pathways program (LEAP), delivers foundation skills training in language, literacy and numeracy to marginalised or excluded people. As such, the program addresses significant personal, social, cultural, economic and political barriers to education which have compounded in participant's lives and effectively prevented them from pursuing further education. This in turn diminishes their employment prospects, undermines their ability to make positive life choices and achieve stable and positive outcomes.

Operating since 2010, this program is funded by the Department of State Development (DSD). The program draws on a trainee's strengths, recognising their needs and includes person-centred planning embracing an 'all of life' perspective. The LEAP Program contains two developmental stages; Learning for Tomorrow, and Vocational Pathways.

Learning for Tomorrow

Participants in the LEAP program can often suffer from ineffective communication experiences, poor negotiating skills, limited mutual understanding ability, low self-esteem and poor self-image as learners and achievers. These people are at a high risk of experiencing deep and/or multiple forms of social exclusion and disadvantage because of low level foundation skills. Consequently, the focus of the learning is around individually tailored language, literacy, and numeracy skills including tailored digital engagement for personal enrichment, employment opportunities, community participation and reading, writing and language skills for further education.

Vocational Pathways

The second stage in the program assists participants to engage in group activities/ peer education/ buddying/ and shadowing activities. These interactions with others can reawaken a person's potential and self-worth. Moreover, participants can choose the most relevant pathway to assist their individual needs as well as address their social needs via undertaking individually tailored language, literacy, and numeracy program. Such meaningful learning experiences can extend the participant's skill base, independence and self-confidence whilst engaging with their community networks and can ultimately lead to employment and pathways out of vulnerability.

The program remains successful at attracting people at greatest risk of experiencing social exclusion and disadvantage. This group includes those who are experiencing homelessness, single parents, people with low educational completion rates, the long-term unemployed, those dependent on income support, people living with long term health conditions or disability as well as a growing number of disadvantaged migrants and job seeking refugees.

I DON'T KNOW WHERE WE'D BE WITHOUT THE SUPPORT VINIES GIVES US" GRACE

OVERSEAS PARTNERSHIP & DEVELOPMENT

We are in partnership with the St Vincent de Paul Society in the Asia-Pacific region. Underpinning our partnership programs is a belief that people are at peace with themselves and their neighbours when they have the hope and belief that by their own efforts they can live and grow in dignity.

The South Australian Overseas Partnership & Development Committee had five active members this year. Brother Bill McMenemy, who represented the Port Pirie Diocese for over 8 years, retired from our team and we welcomed Brother Keith Colyer as the Eyre Region representative. We seek representatives from the Western, Central, Southern and Riverland/ Yorke Regions.

The State Council continued to support the administration of the Kanjirappally Central Council in India and the Udornthani Diocesan Council in Thailand. South Australian conferences were in twinning partnerships with 139 conferences across India, Indonesia, Thailand and the Philippines and provided twinning grants totalling \$46,680. Significant progress has been made this year in obtaining status checks for conferences from which no communication has been received and we look forward to this continuing. Six projects were funded during the year worth a total of \$13,000 and included:

- Building a latrine and another washbasin for students in Cambodia.
- Supporting a pig farming project and a food support project for children with disabilities in Thailand.
- Connecting electricity to 28 houses in Sri Lanka.
- A sewing machine project in India.

Projects like these allow many people to live in more hygienic conditions or earn an income to help break out of poverty and they encourage local parishioners to become involved.

The Assist a Student program continues to assist children and young adults in receiving an education which fights poverty by enabling individuals to support themselves, their families and their communities in the future. The program provided a combined total of \$24,570 in scholarships to more than 351 students across India, Cambodia, Fiji, Myanmar, Indonesia, Sri Lanka, Philippines, PNG and Thailand.

⁴⁴ BE KIND AND LOVE, FOR LOVE IS YOUR FOR ST GIFT TO THE POOR BLESSED ROSALIE RENDU



OUR SUPPORTERS

Throughout communities across South Australia, you'll find thousands of people who have been offered the invaluable gift of a 'hand up'. On behalf of the recipients of this assistance, we offer our sincere thanks to the network of supporters who gifted more than \$2.6 million to the Society this year.

Without support from these individuals, groups, schools, workplaces and businesses, the work we have done over the past year would simply not have been possible. Their assistance comes in a variety of forms; regular monthly donations, leaving a gift in their wills, organising community fundraising events, responding to direct or emergency appeals and workplace giving.

During economically challenging times, our individual supporters, parishes, schools and businesses responded to both our Vinnies Winter and Christmas appeals with enormous generosity. The Winter Appeal donations were strengthened by contributions of blankets, winter coats and food items, all of which were in great demand during the colder months. The festive season was also a time for extended giving, many arms of the community facilitated collections of children's Christmas gifts and put food hampers together for distribution to those facing disadvantage during what should be a joyful time.

The Toy Run

The yearly Motorcycle Riders Association SA's Toy Run in December brought excited spectators out to see more than 6,000 riders take a trip starting at Victoria Park and finishing the day at Callington, where toys were collected to be given to children in need to open on Christmas Day.

Emergency Bushfire Appeal

Christmas 2015 was a challenging time for many in the Pinery area and the surrounding communities who were affected by the bushfire in November. In response to this event we launched an emergency bushfire appeal to raise funds and support those in need of support at this devastating time.

South Australian's dug deep and with the help of generous local businesses like BankSA, McDonalds, IGA, Beyond Bank and NAB, to name a few, the appeal generated critical funds and enabled the provision of support services in the weeks and months that followed to those directly affected.

The Saint

Regular communication with our supporters via the bi-annual Saint Newsletter allowed us to update our donors on the changes, successes and challenges within the Society, and demonstrated how we carefully steward their valuable donations to provide positive outcomes for so many. In addition, many followed us on social media or engaged with us through our website.

Bequests

Bequest funds are vital to ensuring the Society will be able to continue to support, assist and most importantly provide a 'hand up' to those at greatest risk of experiencing social exclusion, disadvantage or homelessness in our community. We are very grateful to those who have made a gift to us in their Will. Their gifts will have a long-lasting impact for many years to come.



COMMUNITY EVENTS

Contributions from the wider community continue to be a vital income stream for the Society. Schools, clubs, workplaces and groups small and large worked with us across the year to develop community fundraisers such as golf days with Mercedes-Benz Adelaide, corporate membership drives with Anytime Fitness Seaford and Port Adelaide, BBQs and raffles with Adelaide City Council and Community Sleepouts like the one hosted by UniSA, which was attended by more than 50 students and staff.

CEO Sleepout

Another successful major fundraiser was the seventh Annual Vinnies CEO Sleepout in South Australia where more than 100 business and community leaders slept rough in Whitmore Square and experienced a glimpse of homelessness first-hand. Their combined efforts raised nearly \$630,000 and helped build awareness of the issues that confront those who are at risk of homelessness or who are homeless. Their expansive networks also extended the reach of the event, enabling exposure on TV, radio and promotion of the cause in many business sectors across the state. The top fundraiser for 2016 was Nick Reade from BankSA, who with the support of BankSA branches and staff across the state, raised an incredible \$143,000. Special mentions go to Police Commissioner Grant Stevens who raised \$23,000, Mike Chalmers from Buyologists SA \$20,000, Sonya Furey from SA Power Networks \$20,000 and Anthony Carrocci from Build Tec Group \$16,000.

Each and every donation of funds, goods or time allows us to make a real difference in the lives of more than 107,000 people across South Australia, and for this we thank you.





STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2016

	2016	2015
	\$	\$
CURRENT ASSETS		
Cash and cash equivalents	3,046,718	2,559,899
Trade and other receivables	178,564	101,739
Inventories	37,886	18,246
Other current assets	117,721	11,829
TOTAL CURRENT ASSETS	3,380,889	2,691,714
NON-CURRENT ASSETS		
Property, plant and equipment	9,811,575	9,666,730
TOTAL NON-CURRENT ASSETS	9,811,575	9,666,730
TOTAL ASSETS	13,192,464	12,358,443
CURRENT LIABILITIES		
Trade and other payables	855,646	566,161
Provisions	845,046	479,481
Other current liabilities	199,181	112,404
TOTAL CURRENT LIABILITIES	1,899,873	1,158,046
NON-CURRENT LIABILITIES		
Provisions	108,163	316,108
TOTAL NON-CURRENT LIABILITIES	108,163	316,108
TOTAL LIABILITIES	2,008,036	1,474,153
NET ASSETS	11,184,429	10,884,290
EQUITY		
Reserves	458,992	367,803
Accumulated Funds	10,725,437	10,516,487
TOTAL EQUITY	11,184,429	10,884,290

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2016

	2016	2015
	\$	\$
REVENUE		
Sales	7,478,410	6,659,234
Government Funding	1,378,488	1,307,989
Donations	2,748,991	2,311,598
Bequests	577,464	786,590
Client Contributions - Accommodation	172,791	158,339
Interest	54,668	53,080
Other	1,092,152	653,878
	13,502,965	11,930,707
EXPENSES		
Administration	387,737	338,738
Assistance	2,261,361	1,694,468
Client/Resident Services	44,142	33,112
Depreciation and Amortisation	373,491	362,177
Interest Paid	10	14
Fundraising Expenses	384,853	294,302
Motor Vehicle Expenses	220,783	221,772
Personnel	5,347,706	4,682,740
Professional Fees	194,561	119,976
Property Expenses	1,882,207	1,745,489
Purchases for Sales	208,691	188,592
Repairs & Maintenance	123,005	119,472
Telecommunications	177,642	161,474
Travel & Accommodation	51,831	88,910
Waste Disposal	192,203	164,817
Youth Projects	110	375
Other	1,268,244	1,215,297
Total Expenses	13,118,578	11,431,725
OPERATING SURPLUS	384,388	498,982
Other Comprehensive Income	-	
TOTAL OTHER COMPREHENSIVE INCOME		
TOTAL COMPREHENSIVE INCOME	384,388	498,982

EXPENSES	
Administration	
Assistance	
Client/Resident Services	
Depreciation and Amortisation	
Interest Paid	
Fundraising Expenses	
Motor Vehicle Expenses	
Personnel	
Professional Fees	
Property Expenses	
Purchases for Sales	
Repairs & Maintenance	
Telecommunications	
Travel & Accommodation	
Waste Disposal	
Youth Projects	
Other	
Total Expenses	

Other Comprehensive Income
TOTAL OTHER COMPREHENSIVE INCOME
TOTAL COMPREHENSIVE INCOME





FINANCIALS

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2016

	2016	2015
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	7,591,649	6,949,803
Government funding	1,378,488	1,307,989
Donations, bequests and sundry income	4,418,607	3,759,978
Interest received	54,668	53,080
Payments to suppliers and employees	(11,955,720)	(10,977,173)
Net cash provided by (used in) operating activities	1,487,692	1,093,677

CASH FLOWS FROM INVESTING ACTIVITIES:		
Proceeds from sale of property, plant and equipment	-	3,666
Payment for property, plant and equipment	(1,000,873)	(508,030)
Net cash provided by (used in) investing activities	(1,000,873)	(504,364)

CASH FLOWS FROM FINANCING ACTIVITIES:		
	-	-
Net cash provided by (used in) financing activities	-	-

Net increase (decrease) in cash	486,819	589,313
Cash at the beginning of the financial year	2,559,899	1,970,586
Cash at the end of the financial year	3,046,718	2,559,899

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF ST VINCENT DE PAUL SOCIETY (SA) INC

Report on the Summary Financial Report

We have audited the accompanying summary financial report of St Vincent de Paul Society (SA) Inc which comprises the statement of financial position as at 30 June 2016 and the statement of profit or loss and other comprehensive income and statement of cash flows for the year then ended, derived from the audited financial report of St Vincent de Paul Society (SA) Inc for the year ended 30 June 2016. The summary financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the summary financial report is not a substitute for reading the audited financial report.

State Council's Responsibility for the Summary Financial Report

The State Council is responsible for the preparation and fair presentation of the summary financial report in accordance with Australian Accounting Standards, and for such internal control as the State Council determines is necessary to enable the preparation and fair presentation of the financial summary that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial report based on our audit procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements. We conducted an independent audit, in accordance with Australian Auditing Standards, of the full financial report of St Vincent de Paul Society (SA) Inc for the year ended 30 June 2016. We expressed an unmodified opinion on that financial report in our report dated 11 October 2016. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain evidence about the amounts and disclosures in the summary financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the summary financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the summary financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

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Level 7, BDO Centre 420 King William St Adelaide SA 5000 GPO Box 2018, Adelaide SA 5001 AUSTRALIA

Our procedures in respect of the summary financial report included testing that the information in the summary financial report is consistent with the full financial report. These procedures have been undertaken to form an opinion whether, in all material respects, the summary financial report is presented fairly.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Basis for Qualified Opinion

Donations, bequests and other fundraising activities are a significant source of revenue for St Vincent de Paul Society (SA) Inc. The entity has determined that it is impracticable to establish control over the collection of donations, bequests and other fundraising activities prior to entry into its financial records. Accordingly, as the evidence available to us regarding fundraising revenue from this source was limited, our audit procedures with respect to donations, bequests and other fundraising activities had to be restricted to the amounts recorded in the financial records. We therefore are unable to express an opinion whether revenue from donations, beguests and other fundraising activities are complete.

Auditor's Opinion

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion paragraph, the summary financial report derived from the audited financial report of St Vincent de Paul Society (SA) Inc for the year ended 30 June 2016 is consistent, in all material respects, with that audited financial report, prepared in accordance with Australian Accounting Standards and the financial reporting requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Act (SA) 1985.

BDO

BDO Audit (SA) Pty Ltd

Michael Haydon Director

Adelaide, 11 October 2016

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MEMBERS IN OFFICE AS AT 30 JUNE 2016

State President	Brian Spencer
Vice President	Frans De Ryk
Vice President	Michael Day
Vice President and Indigenous Representative	John Lochowiak
Treasurer	Deniz Gray
Spiritual Advisor	Sr Meredith Evans rsm

REGIONAL PRESIDENTS		
Central	Vacant	
Eastern	Moira Lugg	
Eyre Region	Vacant	
Fleurieu	Anne Byrne	
Hills Murray	Damien Lloyd	
Northern	Peter Knowling	
Riverland/Yorke	Cathy Beaton	
South East	Alan Balshaw	
Southern	Steve Kelton	
Western	Vacant	

EX OFFICIO	
Chief Executive Officer	D
Minute Secretary	J

ADVISORY COMMITTEES AND GROUPS

Budget and Financial Counsellors Service – Special Work
Business Development Advisory Panel
Centres Advisory Committee
rederic Ozanam Housing Association Board
Iomeless Persons Accommodation Services Committee
Nigrant and Refugee Committee
Overseas Partnership and Development Committee
Social Justice Committee
Nork Health and Safety Advisory Committee

Establishment of Riverland/Yorke Peninsula Region and Eyre Region

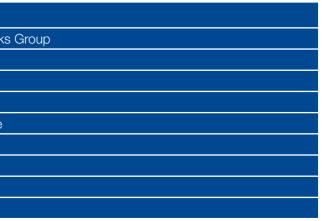
The Port Pirie Central Council was reviewed and has been replaced by two Regions as follows:

- Eyre Region comprised of the Port Pirie, Port Augusta, Port Lincoln and Coober Pedy Conferences and Shops and Port Lincoln and Port Pirie Fred's Vans.
- Riverland/Yorke Region comprised of the Renmark, Berri, Barmera, Kadina/Wallaroo/Moonta, Maitland and Yorketown Conferences and Barmera, Kadina and Maitland Shops.

Whilst there are still large geographic areas covered by these two Regions, the workload and travel involved for the two Regional Presidents will be more manageable. Keith Colyer made a significant contribution as President of the Central Council and acted in the Regional President of the Eyre Region role until May 2016.

David Wark

Jessica Stimson



OUR LOCATIONS

Vinnies Shops Locations
Barmera
Brighton
Campbelltown
Christies Beach
Coober Pedy
Elizabeth
Gawler
Hawthorn
Hindmarsh
Kadina
Kidman Park
Maitland
Millicent
Morphett Vale
Mount Barker
Mount Gambier
Murray Bridge
Naracoorte
Norwood
Parkside
Port Adelaide
Port Augusta
Port Lincoln
Port Pirie

Royal Park St Marys Salisbury Semaphore Tailem Bend Taperoo Torrensville Valley View Victor Harbor Whyalla

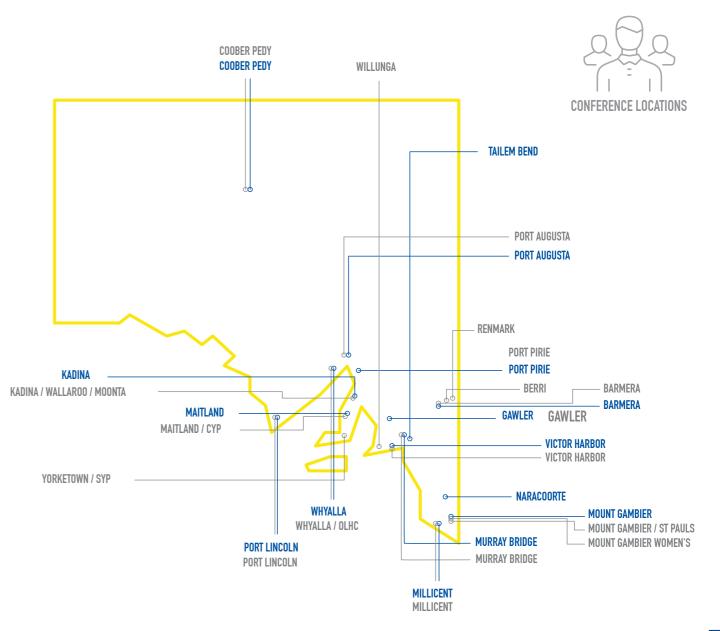
Prospect

Conference Locations

Aberfoyle Park Adelaide / St Francis Xavier Barmera Berri Blackwood Bordertown Brighton Clearview Colonel Light Gardens Coober Pedy Croydon Dernancourt

Dulwich Edwardstown / Plympton Elizabeth North Elizabeth West Gawler Glen Osmond / Parkside Glenelg Goodwood Greenacres / Walkerville Hallett Cove Hectorville Henley Beach Hindmarsh Kadina / Wallaroo / Moonta Kingswood Lefevre Lockleys Maitland / CYP Millicent Modbury Morphett Vale Mount Barker / Strathalbyn Mount Gambier / St Pauls Mount Gambier Women's Murray Bridge

Naracoorte Newton Noarlunga Norwood Ottoway Para Hills Payneham Port Adelaide Port Augusta Port Lincoln Port Pirie Prospect / Kilburn Renmark Salisbury Seacombe Gardens St Marys Stirling Tea Tree Gully Thebarton Tranmere Victor Harbor Whyalla / OLHC Willunga Yorketown / SYP





JASON, VOLUNTEER

"IF WE CAN HELP OUT IN A SMALL WAY, THAT'S WHAT WE'RE THERE FOR"





SA Vincent de Paul Society SA good works

GPO Box 1804, Adelaide, SA 5001 202 Franklin Street, Adelaide, SA 5000 Tel: (08) 8112 8700 Fax: (08) 8112 8799 Email: svdp@svdpsa.org.au ABN 73 591 401 592

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