



# ACT Energy Prices July 2023

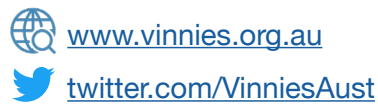
An update report on the ACT Tariff-Tracking Project



**St Vincent de Paul Society**  
*good works*

**ACT Energy Prices July 2023**  
**An Update Report on the ACT Tariff-Tracking Project**

**May Mauseth Johnston, September 2023**  
**Alviss Consulting Pty Ltd**



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The energy offers, tariffs and bill calculations presented in this report and associated workbooks should be used as a general guide only and should not be relied upon. The workbooks are not an appropriate substitute for obtaining an offer from an energy retailer. The information presented in this report and the workbooks is not provided as financial advice. While we have taken great care to ensure accuracy of the information provided in this report and the workbooks, they are suitable for use only as a research and advocacy tool. We do not accept any legal responsibility for errors or inaccuracies. The St Vincent de Paul Society and Alviss Consulting Pty Ltd do not accept liability for any action taken based on the information provided in this report or the associated workbooks or for any loss, economic or otherwise, suffered as a result of reliance on the information presented. If you would like to obtain information about energy offers available to you as a customer, go to AER's 'Energy Made Easy' website or contact the energy retailers directly.

**Acknowledgements**

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The views expressed in this document do not necessarily reflect the views of Energy Consumers Australia.

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## The ACT Tariff-Tracking Project

This project has tracked electricity and gas tariffs in the ACT from July 2009 to July 2023 and developed a spreadsheet-based tool that allows consumer advocates to build on the initial analysis while continuing to track changes as they occur.

To analyse changes to energy costs in the ACT, we assume typical household consumption of 48,000MJ per annum for gas, 6,500kWh per annum in electricity consumption for dual fuel households, and 8,000kWh per annum for all-electric households, thereof 30% off-peak for customers with controlled load (off-peak 1).<sup>1</sup>

We have also developed workbooks that allow the user to enter consumption levels and analyse household bills for regulated electricity and gas market offers from July 2009 to July 2023, as well as published electricity and gas market offers post the price resets in July 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022 and 2023.<sup>2</sup> A more recent addition to the Tariff-Tracking project is market offers available to new solar customers. The workbook allows users to calculate annual bills based on retailers' rates, feed in tariffs offered and additional discounts. Again, the user can enter consumption level as well as choosing to run the bill calculation based on 1.5 kW or 3 kW solar systems.

Workbook 1: Regulated electricity offers July 2009-July 2023

Workbook 2: Gas offers July 2009-July 2023

Workbook 3: Electricity market offers July 2013-July 2023

Workbook 4: Gas market offers July 2013-July 2023

Workbook 5: Solar offers post July 2016-July 2023

The jurisdictional update reports will be followed by a NEM comparison report that discusses market issues and customer impacts in more detail as well as making recommendations.

All workbooks and reports can be accessed at the St Vincent de Paul Society's website: [www.vinnies.org.au/energy](http://www.vinnies.org.au/energy)

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1. Gas and electricity consumption for dual fuel households is based on a mix of ICRC figures (see ICRC, Compliance and Performance Report for 2010-11, Licensed Electricity, Gas, Water and Sewerage Utilities, November 2012), ACT Government Canberra Quick Stats 2009-2010 and our own estimates. Note, however, that the Tariff-Tracking tool (the workbooks) is designed so users can insert their own consumption levels.

2. All market offers are published offers and do not include special offers that retailers' market through door-knocking campaigns or brokers. We use the retailers' websites and Energy Made Easy to collect market offers for the Tariff-Tracking tool. If the retailer has more than one market offer, we use the offer with the best rates/discounts that do not require direct debit arrangements.

## Key findings

In terms of general trends, the tariff analysis has found that<sup>3</sup>:

- ▲ The annual bill for households on **ActewAGL's regulated rate** (single/flat rate tariff) has typically **increased by \$105, or 4%**, since July 2022. **See chart 1 in section 1.**
- ▲ Households' annual **gas costs have increased by \$290**, or 14%, since July 2022. **See table 1 in section 1.**
- ▲ When **combining ActewAGL's regulated electricity rate and gas standing offer**, the total cost of energy, for average consumption households, has **increased by 9% (or \$380)**. **See chart 3 in section 1.**
- ▲ A typical consumption household can **save \$815 per annum** on electricity costs by **switching from the regulated rate to Origin Energy's market offer**. **See chart 6 in section 2.1.**
- ▲ The maximum price-spread, **the difference between the best (Origin Energy) and the worst (Energy Locals) electricity market offers**, is currently **\$710 per annum**. **See section 2.1.**
- ▲ On average, an **electricity market offer bill (inclusive of discounts) is \$2,290** for households using 8,000 kWh and that is a **rise of \$115, or 5%, since last year** (July 2022).<sup>4</sup> However, as there are two retailers (Energy Locals and Nectr) with market offers in the ACT that did not have published offers in July 2022, this increase largely reflects the impact these two retailers have on the average price. In terms of changes to individual retailers' bills, only **ActewAGL's electricity market offer increased (by 2%) while Energy Australia, Origin Energy and Red Energy's offers decreased by -11%, -23% and -10% respectively**.<sup>5</sup> **See section 2.1.**
- ▲ A typical gas consumption household can **save \$350 per annum on gas costs by switching from Energy Australia to Red Energy** (including discounts). **See chart 9 in section 2.2.**
- ▲ On average (across all retailers), the gas market offer bill has remained unchanged since last year (July 2022). In terms of changes to individual retailers' bills, only **ActewAGL's gas market offer decreased (by -11%) while Energy Australia, Origin Energy and Red Energy's offers increased by 3%, 2% and 9% respectively**.<sup>6</sup> **See section 2.2.**

3. These calculations are based on changes to the regulated offer for dual fuel customers using 6,500kWh per annum, changes to the regulated offer for all-electric customers using 8,000kWh per annum (thereof 30% off-peak for customers with controlled off-peak load) and ActewAGL's offers for gas customers using 48,000MJ per annum.

4. Note that Amber Electric has been excluded from this analysis (in both 2022 and 2023) as its published market offer is based on a maximum price for usage instead of the wholesale market rates actually charged.

5. This analysis only includes retailers that had published market offers post July 2022 as well as July 2023. Note that ActewAGL's best market offer in 2022 was the 'Simple Saver' product while it is the 'Capital City Plan' in 2023.

6. Note that ActewAGL's best single fuel market offer in 2022 was the 'Home Plan' product while it is the 'Capital City Plan' in 2023.

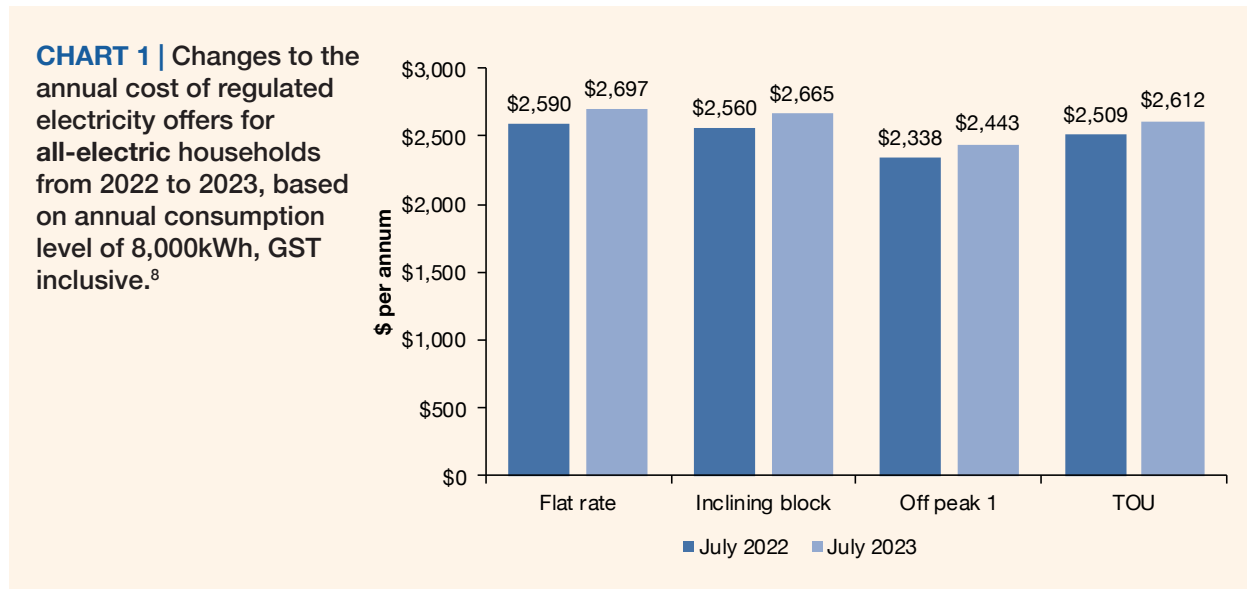
- ▲ **Energy supply charges have increased by 5-8% (depending on metering type) since July 2022. Electricity customers on the flat rate or a time of use tariff now pay around \$395 per annum in fixed supply charges while customers on the inclining block tariff will pay approximately \$495. The gas supply charge has remained static and ACT households continue pay \$305 per annum in order to be connected to natural gas. See section 3.**
- ▲ **In July 2023, the electricity Network Use of System (NUOS) charge decreased slightly (-1%) and as the standing offer retail bill increased, the NUOS as a proportion of the bill has gone from 37% to 35%. See section 4.1.**
- ▲ **The gas Distribution Use of System (DUOS) charge increased by 12% and the DUOS continues to account for 22% of the gas bill for an average consumption household. See section 4.2.**
- ▲ **The average annual bill is approximately \$1,535 for solar households with 3kW systems installed. This means that the average annual bill is \$755 less for solar households with 3kW systems installed compared to non-solar households. See section 5.**
- ▲ **Compared to last year (July 2022), the average market offer for solar customers (3kW systems) has decreased by approximately \$110 or -7%.<sup>7</sup> See section 5.**
- ▲ **Retailers' FIT rates range from 4.4 to 15 cents per kWh. A household with a 3kW solar system installed will receive approximately \$445 per annum in FIT credits from ActewAGL while Nectr's offer would pay around \$130 per annum.**

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7. For non-solar households, the average offer increased by \$115 or 5%. See section 2.1.

# 1. Energy price changes from July 2022 to July 2023

Chart 1 below shows increases to the regulated electricity rates from July 2022 to July 2023 for each of the four tariff types. The annual bill for all-electric households with a typical consumption level will range from \$2,445 to \$2,695, depending on the tariff type. Average consumption households on a single/flat rate electricity tariff will experience an increase of around \$105 (4%) to their annual bill.



Gas prices increased on 1 July 2023. A household using 48,000MJ per annum will have an annual gas bill of around \$2,395 which is \$290 (14%) more than last year.

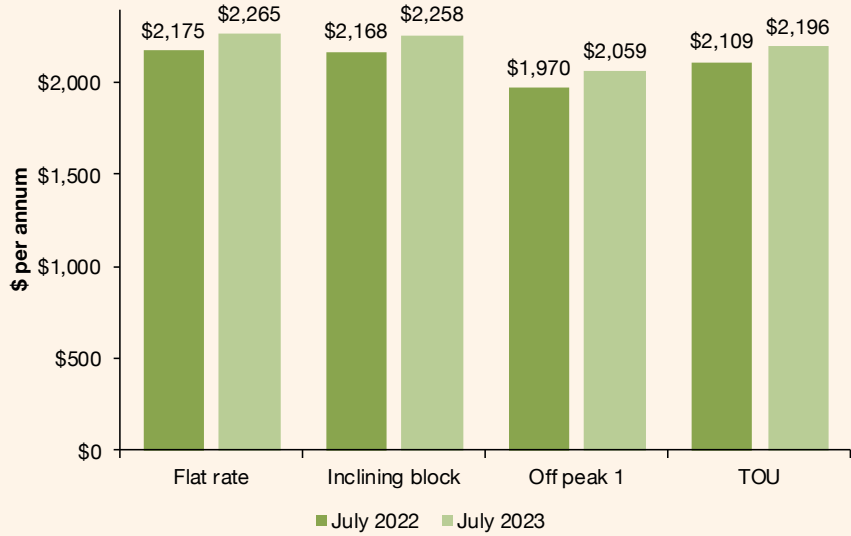
Charts 2 and 3 below show changes in electricity and gas costs for dual fuel households. As these households typically use less electricity compared to all-electric households, any changes to the electricity bill will naturally be lower. Typical consumption dual fuel customers can expect an increase of around \$90, or 4%, to their annual electricity cost (chart 2). When combining the electricity and gas costs, the total cost of energy, for average consumption households on a single/flat rate electricity tariff has increased by 9% or around \$380 (see chart 3).<sup>9</sup>

8. Thereof 30% off-peak and 70% flat rate for households with controlled load (off-peak 1) and 20% peak, 50% shoulder and 30% off-peak for households on a Time of Use (TOU) tariff.

9. Based on annual consumption of 6,500kWh on a single/flat rate tariff.



**CHART 2 |** Changes to the annual cost of regulated electricity offers for dual fuel households from 2022 to 2023, based on annual consumption level of 6,500kWh, GST inclusive.<sup>10</sup>



**CHART 3 |** Changes to the annual cost for dual fuel customers and gas only from 2022 to 2023, dual fuel based on 6,500kWh (flat rate) and 48,000MJ per annum, GST inclusive<sup>11</sup>

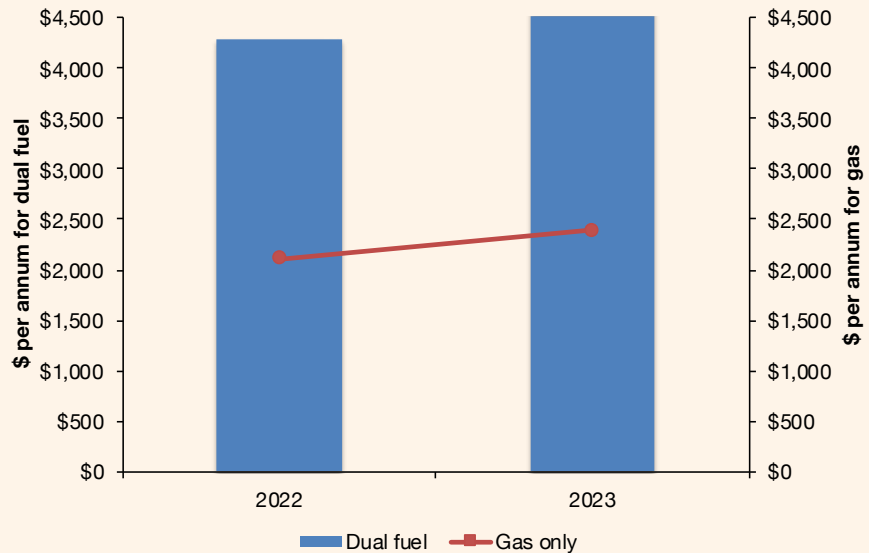


Table 1 below highlights the price trends for electricity and gas offers in the ACT from 2022 to 2023.

**TABLE 1 |** Electricity (single rate) and gas price changes from July 2022 – July 2023

	All-electric (8,000kWh)	Gas (48,000MJ)	Dual fuel (6,500kWh + 48,000MJ)
<b>\$ Change</b>	\$105	\$290	\$380
<b>% Change</b>	4%	14%	9%

10. Thereof 30% off-peak and 70% flat rate for households with controlled load (off-peak 1) and 20% peak, 50% shoulder and 30% off-peak for households on a Time of Use (TOU) tariff.

11. Based on ActewAGL's gas rates only.

## 2. Regulated vs. market offers post July 2023

Since the introduction of full retail competition in the ACT energy retail market in 2003, households have been able to choose between regulated and market offers.<sup>12</sup> Host retailer ActewAGL, along with EnergyAustralia, Origin Energy, Red Energy, Energy Locals and Nectr are offering market contracts to residential electricity customers. A majority of customers continues to be with ActewAGL, which currently has around 74% of the market share in the ACT electricity market.<sup>13</sup> For gas, there continues to be only four retailers in the ACT (ActewAGL, Energy Australia, Origin Energy and Red Energy) and ActewAGL has approximately 75.5% of the market share.<sup>14</sup>

The electricity price-spread (or the maximum difference between offers) is currently around \$710 per annum. This saving may be obtained by switching from Energy Locals to Origin Energy.<sup>15</sup> The maximum potential saving for gas is around \$350 (by switching from Energy Australia to Red Energy’s offer).<sup>16</sup>

### 2.1 Electricity: Regulated vs. market offers post July 2023<sup>17</sup>

Chart 4 below shows that households using 8,000kWh per annum (flat rate) will have an annual electricity bill of between \$1,880 and \$2,890, and that five of the six retailers offer lower rates than the regulated rate (when calculated as annual bills and noting that this chart is based on rates prior to additional discounts).

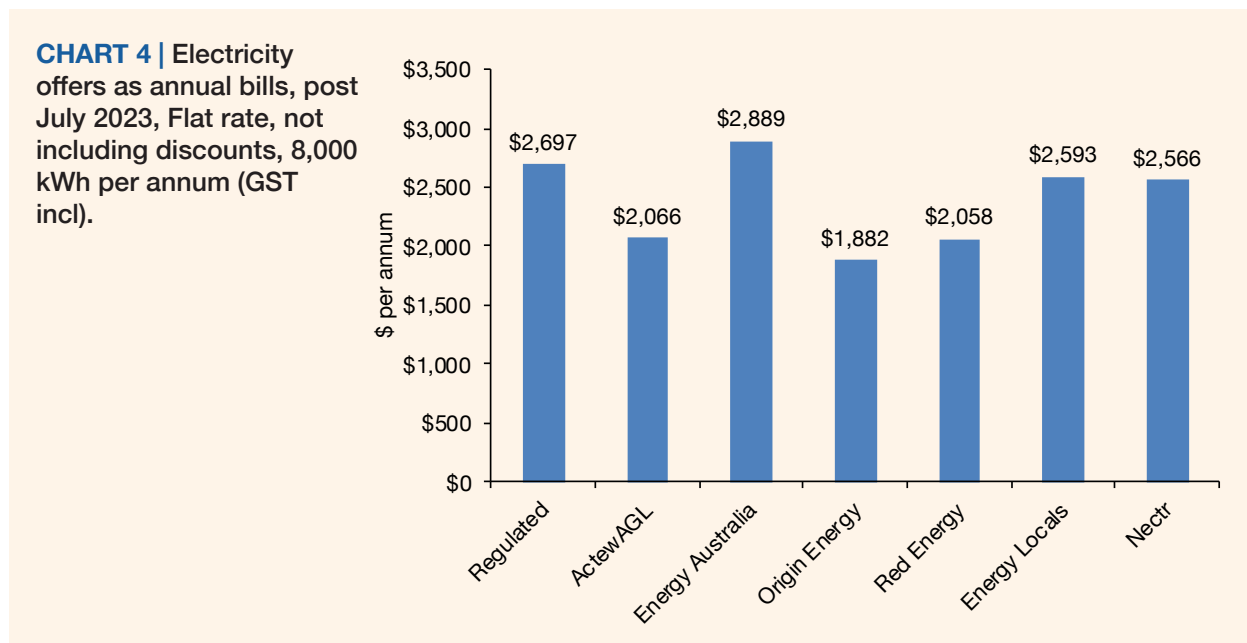


Chart 5 below shows households with controlled off-peak load will have an annual electricity bill of between \$1,710 and \$2,560, and that three of four retailers offer lower rates than the regulated rates (when calculated as annual bills and noting that this chart is based on rates prior to additional discounts).

12. Also referred to as franchise customers (those on the regulated rate and non-franchise customers (those on a negotiated market contract). Note that gas retail prices are not regulated.

13. AER, data for the Retail energy market performance update for Quarter 3, 2022-23, Indicators s2.1.ai, s2.2.ai and s2.6.

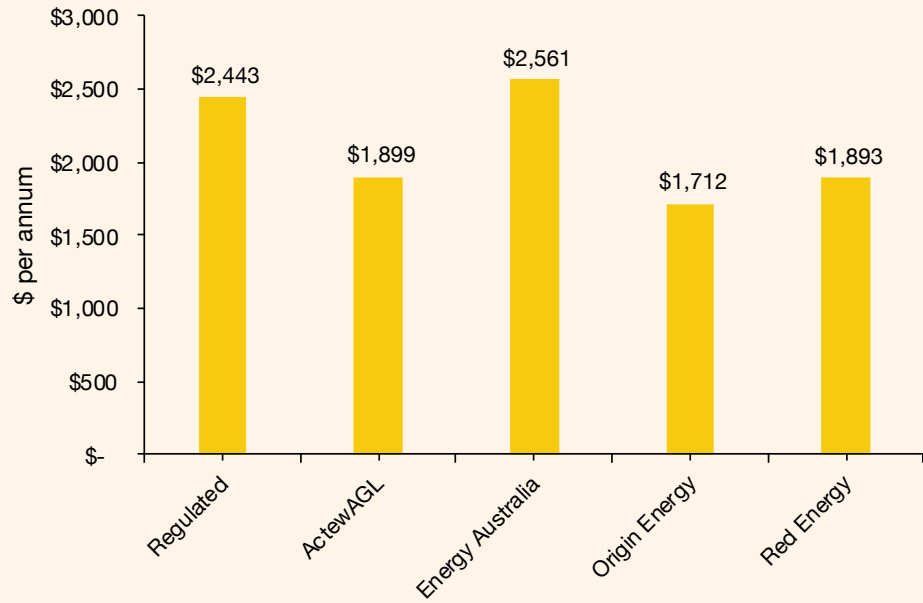
14. AER, data for the Retail energy market performance update for Quarter 3, 2022-23, Indicators s2.1.bi, s2.2.bi and 2.6.

15. Note that Amber Electric has been excluded from this analysis as its published market offer is based on a maximum price for usage instead of the wholesale market rates actually charged.

16. Based on an annual consumption of 8,000 kWh/annum for electricity (single rate) and 48,000 MJ for gas. Market offers inclusive of guaranteed and pay on time discounts.

17. These market offers were collected from the retailers’ websites or from Energy Made Easy between the 20th of August 2023. The effective from date for these offers is listed in Table 2. It should be noted that retailers can change their rates at any time.

**CHART 5 |** Electricity offers as annual bills, post July 2023, controlled load, not including discounts, 8,000kWh per annum, thereof 30% off-peak (GST incl).

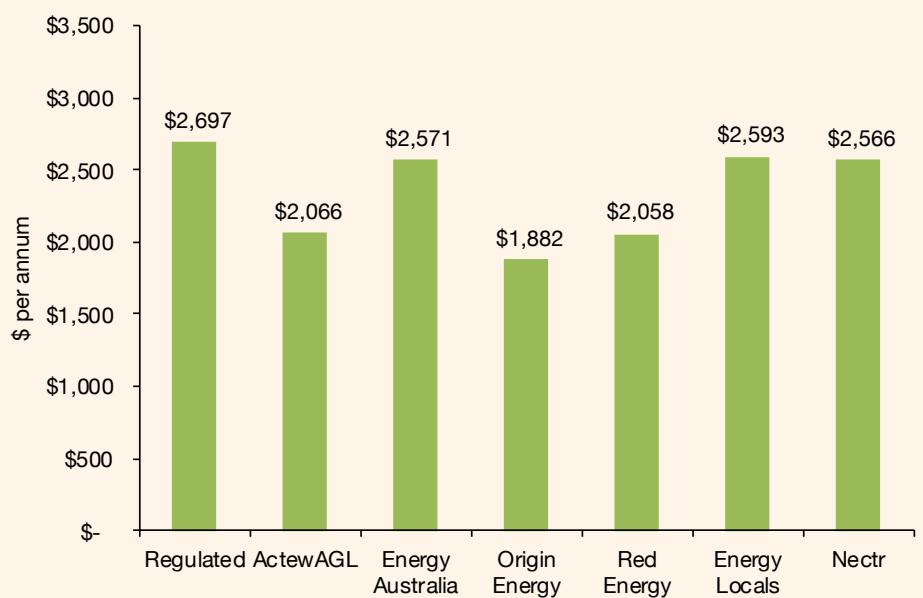


As stated above, the calculations for the market offers in charts 4 and 5 are based on rates only (cost per kWh and fixed charges) and do not include other market offer features such as discounts on consumption rates and welcome credits.

Consumers assessing market offers should take these additional features into account as well as being aware of contract conditions such as late payment fees, the length of the contract, potential fees for exiting the contract early as well as shorter billing cycles.

Chart 6 below shows annual bills after including additional guaranteed discounts and conditional pay on time discounts. It shows that average consumption (8,000kWh) households currently on ActewAGL’s regulated rate can save around \$815 per annum by switching to Origin Energy’s market offer. On average, a market offer bill (inclusive of discounts) is around \$2,290 for households based on the assumed consumption level, which is an increase of \$115, or 5%, since last year (July 2022).

**CHART 6 |** Annual bills including discounts. Electricity offers post July 2023 as annual bills, flat rate, 8,000kWh (GST incl).<sup>18</sup>



18. Calculations include discounts off usage or bill as well as pay on time discounts off usage or bill.

The discounts used to estimate the annual bills for chart 6 above are shown in table 2 below. Table 2 also shows other contract terms and features associated with these market offers. Several retailers have multiple market offers and the offers with the best rates/discounts that do not require direct debit arrangements have been included here. In recent years many electricity retailers have moved away from pay on time discounts to offer a guaranteed discount or no discount at all. This trend has continued in July 2023 and only one electricity retailer currently offers a discounted market offer.

There is also one retailer (Energy Locals) that has an offer that includes a membership fee. When analysing offers that include a membership fee, we have added this amount to the fixed supply charge.

**TABLE 2 | Published electricity market offers taking effect after 1 July 2023: Key additional features and contract conditions .**

Retailer	Name	Guaranteed discount	Pay on time discount	Contract term/ benefit period	LPF*	ETF*	Shortened billing cycle <sup>^</sup>	Effective from
<b>ActewAGL</b>	Capital City Plan	No	No	12 months	\$15	No	No	17/7/23
<b>Energy Australia</b>	Flexi Plan	11% off bill	No	12 months	\$12	No	No	2/8/23
<b>Origin Energy</b>	Go Variable	No	No	12 months	\$12	No	No	1/8/23
<b>Red Energy</b>	Living Energy Saver	No	No	No	\$0	No	No	25/7/23
<b>Energy Locals</b>	Local Member	No	No	No	\$16	No	No	18/8/23
<b>Nectr</b>	100% Clean	No	No	No	\$0	No	Yes	7/8/23






\* ETF = Early Termination Fee and LPF = Late Payment Fee

Note that it is often unclear whether retailers actually apply a LPF as information on the retailers' website may be different to their Price and Product Information Statements

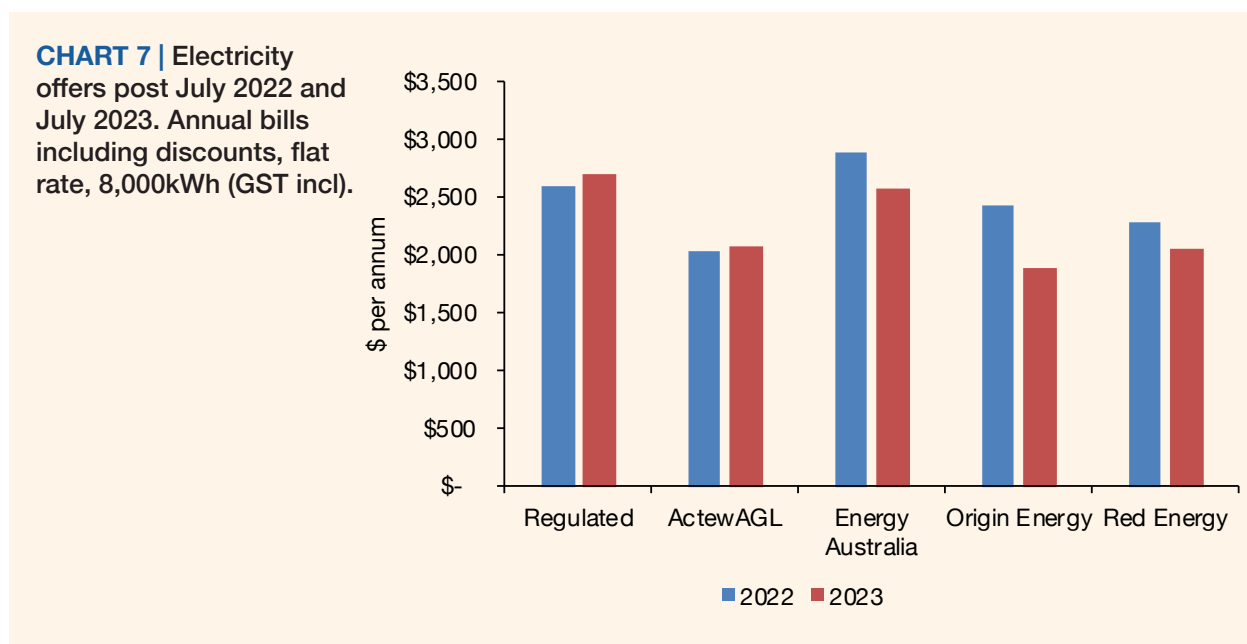
<sup>^</sup> If yes, the offer has a mandatory shortened billing cycle (monthly billing)

Figure 1 below shows estimated annual bills for market offers post discounts as well as how they ranked compared to other retailers.

**FIGURE 1 |** Lowest to highest annual bills (incl GST) for market offers post July 2023, including discounts and pay on time discounts - Households consuming 8,000kWh per annum (single rate)

	Origin Energy	\$1,882
	Red Energy	\$2,058
	ActewAGL	\$2,066
	Nectr	\$2,566
	Energy Australia	\$2,571
	Energy Locals	\$2,593

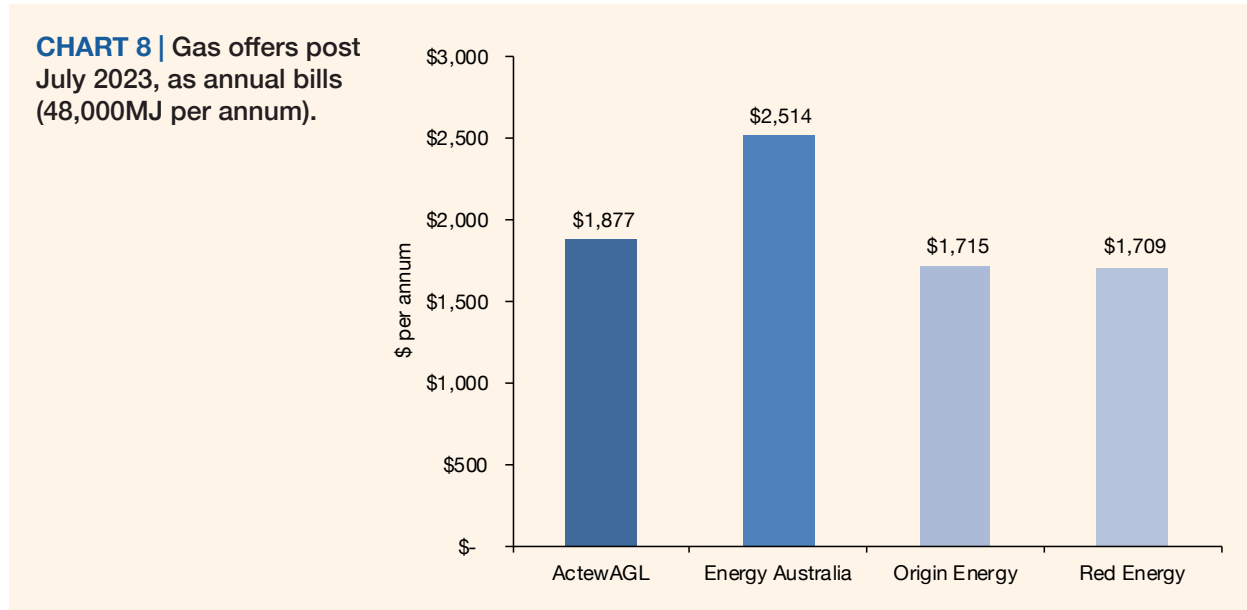
As discussed above, the average market offer (across all retailers) has increased by 5% since last year. However, as there are two retailers (Energy Locals and Nectr) with market offers in the ACT that did not have published offers in July 2022, this increase largely reflects the impact these two retailers have on the average price. Chart 7 below shows changes to individual electricity retailers' offers from 2022 to 2023 and it shows that only ActewAGL's market offer increased (by 2%) while Energy Australia, Origin Energy and Red Energy's offers decreased by -11%, -23% and -10% respectively.<sup>19</sup>



19. This chart only includes retailers that had published market offers post July 2022 as well as July 2023. Note that ActewAGL's best market offer in 2022 was the 'Simple Saver' product while it is the 'Capital City Plan' in 2023.

## 2.2 Gas market offers post July 2023<sup>20</sup>

There are no regulated gas offers in the ACT and only Energy Australia, Origin Energy, Red Energy and ActewAGL currently have gas market offers for residential consumers. Chart 8 below shows that Red Energy has the lowest rates while Energy Australia's rates are highest (excluding additional discounts).

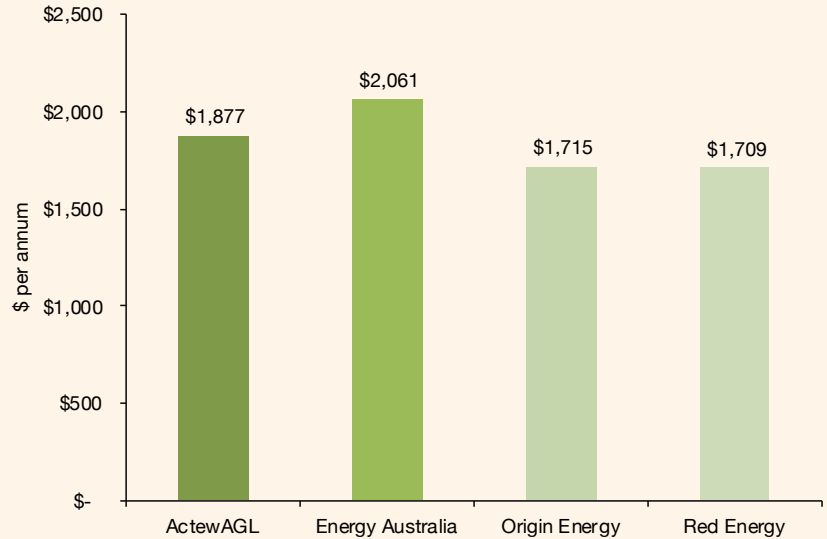


However, the calculations for the above market offers are based on their rates only (cost per MJ and fixed charges) and do not include other market offer features such as guaranteed discounts. Customers assessing gas market offers should take additional features into account as well as being aware of contract conditions such as late payment fees, the length of the contract and fees for exiting the contract early.

Chart 9 below shows annual bills after including additional discounts. It shows that only Energy Australia currently discounts their offer. This produces a saving of around \$450 per annum but Energy Australia's offer is still the most expensive. Typical consumption gas customers switching from Energy Australia to Red Energy can save around \$350 per annum. On average, a market offer bill (inclusive of discounts) is around \$1,840, which is the same as last year (July 2022).

20. These market offers were collected from the retailers' websites or from Energy Made Easy on the 5th of August 2023. The effective from date for these offers is listed in Table 3. It should be noted that retailers can change their rates at any time.

**CHART 9 | Annual bills including discounts. Gas offers post July 2023 as annual bills, 48,000MJ (GST incl).<sup>21</sup>**



The discounts used to estimate the annual bills for chart 9 above are shown in table 3 below. Table 3 also shows other contract terms and features, such as early termination fees, associated with these market offers.



**TABLE 3 | Published gas market offers post July 2023: Key additional features and contract conditions.**

Retailer	Name	Guaranteed discount	Pay on time discount	Contract term/benefit period	LPF*	ETF*	Effective from
<b>ActewAGL</b>	Capital City	No	No	12 months	\$15	No	17/7/23
<b>EnergyAustralia</b>	Flex Plan	18% off bill	No	12 months	\$12	No	2/8/23
<b>Origin Energy</b>	Go Variable	No	No	12 months	\$12	No	1/8/23
<b>Red Energy</b>	Living Energy Saver	No	No	No	\$0	No	1/7/23

\* ETF = Early Termination Fee and LPF = Late Payment Fee

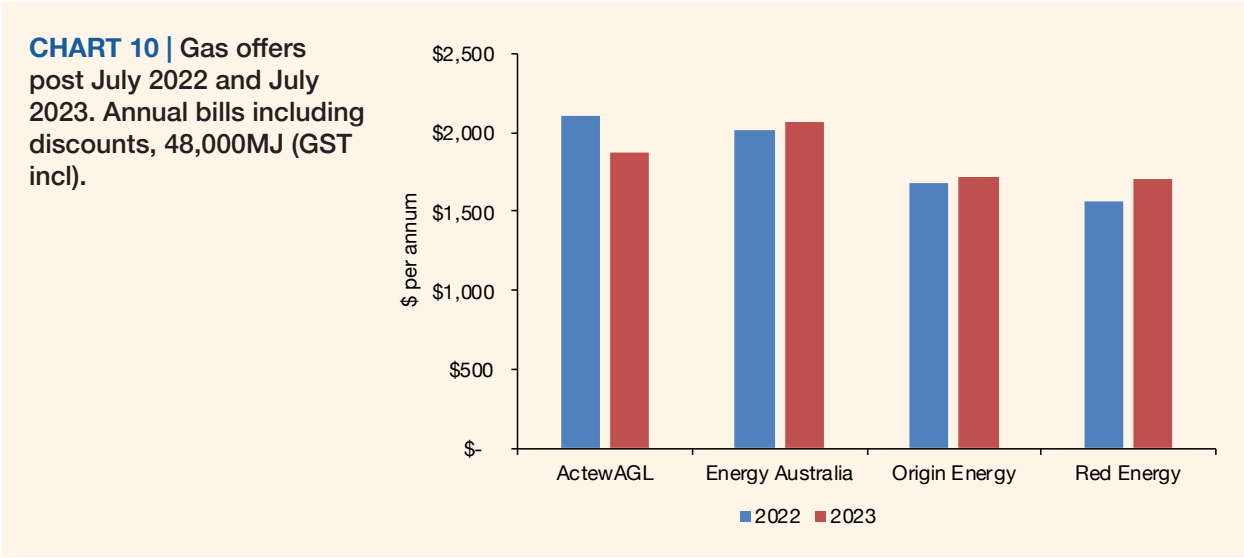
The difference between the best and the worst gas market offer is significant. Red Energy’s offer is \$350 less than Energy Australia’s market offer post discounts for households with this consumption level. Figure 2 below shows estimated annual bills for market offers post discounts as well as how they ranked compared to other retailers.

**FIGURE 2 | Lowest to highest annual bills (incl GST) for market offers post July 2023, including discounts and pay on time discounts - Households consuming 48,000MJ per annum**

	Red Energy	<b>\$1,709</b>
	Origin Energy	<b>\$1,715</b>
	ActewAGL	<b>\$1,877</b>
	Energy Australia	<b>\$2,061</b>

21. Calculations include discounts off usage or bill as well as pay on time discounts off usage or bill.

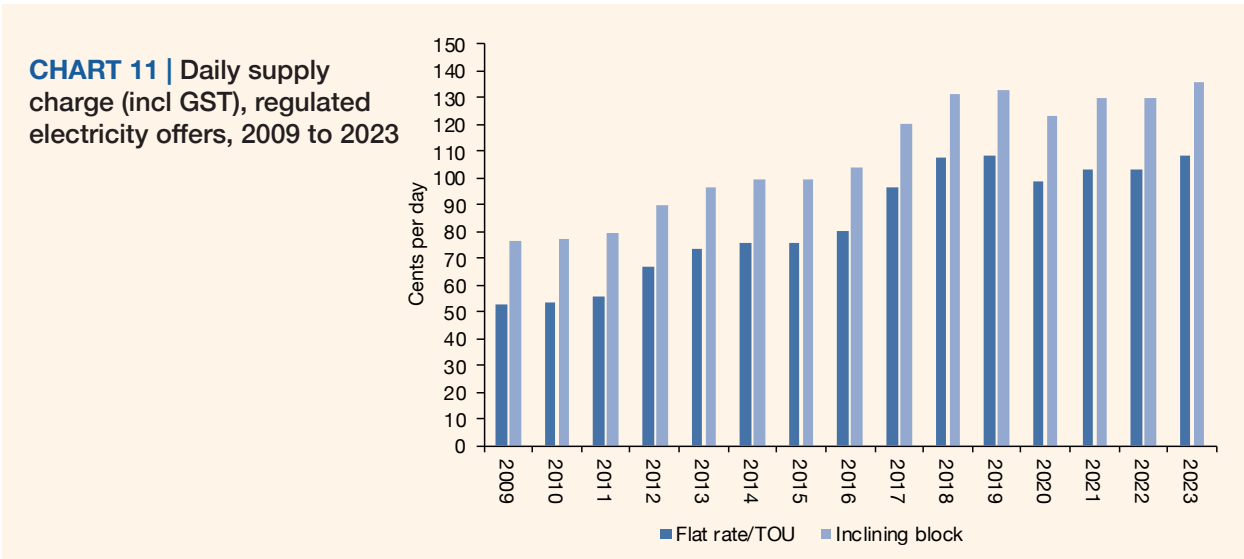
As discussed above, the average market offer (across all retailers) has not changed since last year. However, only ActewAGL's bill has decreased while the other three retailers have increased their prices. Chart 10 below shows changes to individual gas retailers' offers from 2022 to 2023. It shows that ActewAGL's market offer decreased (by -11%) while Energy Australia, Origin Energy and Red Energy's offers increased by 3%, 2% and 9% respectively.<sup>22</sup>



### 3. Supply charges

#### 3.1 Electricity supply charges

The supply charge is a fixed daily charge that is paid in addition to the consumption charges for electricity used. In the ACT the supply charge for electricity customers on the flat rate (and the less common TOU rate) has increased by 103% since July 2009, while the overall higher supply charge for the inclining block tariff has increased by around 77%. In the July 2023 price-set the regulated supply charge for flat and TOU rate increased by 5% and the supply charge for inclining block tariff customers increased by 8%. Customers on the flat rate or a TOU tariff will now pay just under \$395 per annum in fixed supply charges while customers on the inclining block tariff will pay close to \$495. Chart 11 below shows the changes to the daily supply charges for regulated electricity rates from July 2009 to July 2023.

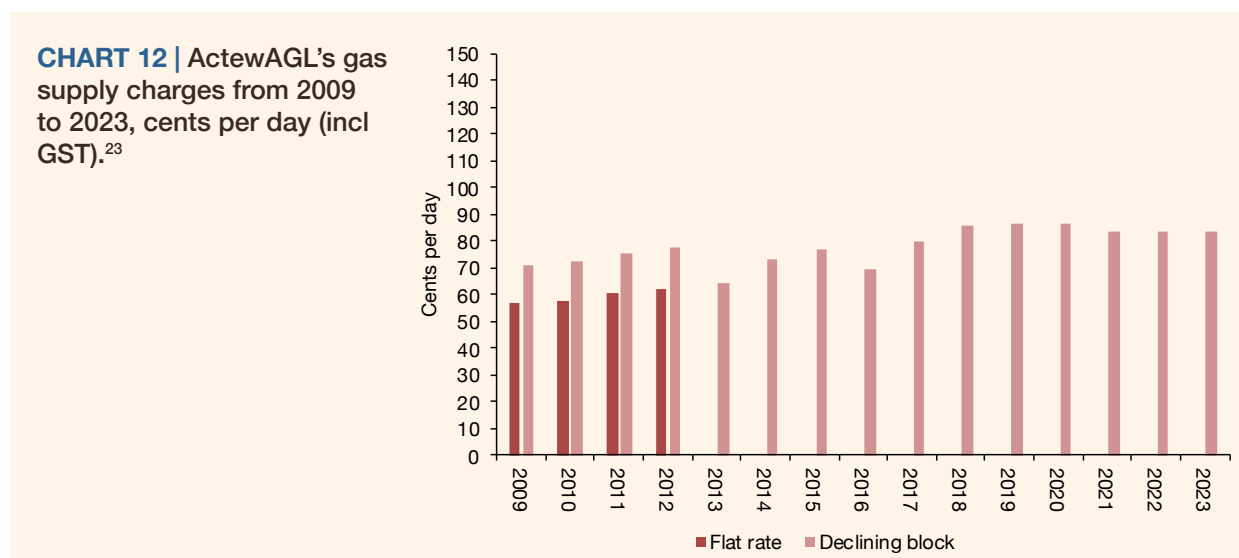


22. Note that ActewAGL's best single fuel market offer in 2022 was the 'Home Plan' product while it is the 'Capital City Plan' in 2023.



## 3.2 Gas supply charges

ActewAGL's gas supply charge has not changed over the last two years (since July 2021). ACT households continues to pay \$305 per annum in order to be connected to natural gas. Chart 12 below shows gas supply charges from July 2009 to July 2023.



## 4. Network charges

This section examines changes to electricity network charges since 2009 and gas distribution charges since 2020.

### 4.1 Electricity network charges

The ACT electricity network, Evoenergy, introduces new Network Use of System (NUOS) charges as of 1 July every year. These NUOS charges are approved by the Australian Energy Regulator (AER) and comprise Transmission Use of System (TUOS) and Distribution Use of System (DUOS) as well as other costs such as jurisdictional charges, and in some cases, metering charges. The retailers can, and generally will, build changes to the NUOS (in relation to both shape and price) into their market retail tariffs. As the ACT also has a regulated retail offer, the Independent Competition and Regulatory Commission (ICRC) also changes the regulated retail rate to reflect changes to the NUOS.

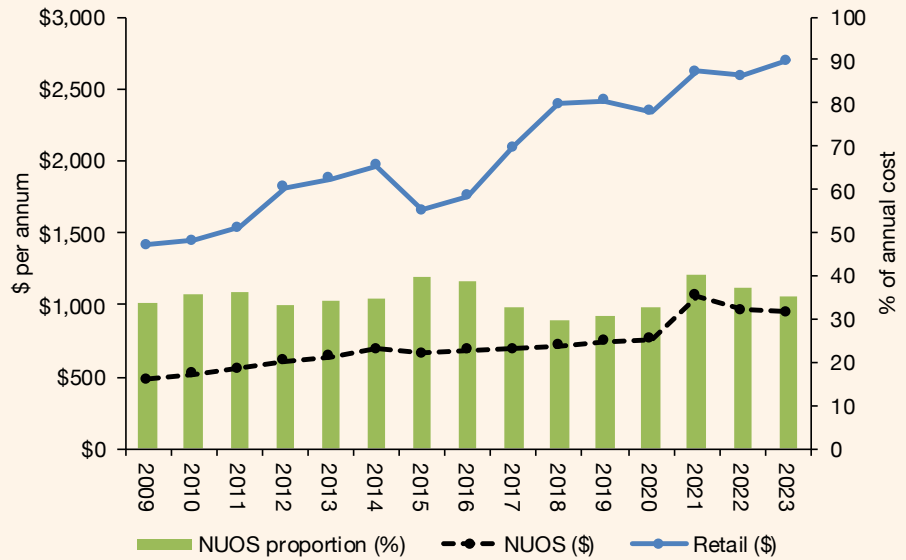
Chart 13 shows annual retail bills (solid line), NUOS charges as annual cost (dotted line) and NUOS as proportion of annual bill (columns). It shows that the NUOS charge decreased slightly in July 2023 (-1%) and as the standing offer retail bill increased, the NUOS as a proportion of the bill has gone from 37% to 35%.

Since July 2015, the NUOS has included a metering non-capital charge (as part of the fixed supply charge) and if we exclude the metering non-capital charge from the NUOS, the NUOS is \$933 per annum in 2023 (instead of the \$952 indicated in the chart below).<sup>24</sup>

23. ActewAGL merged their tariff products to a single gas offer in 2013. Note: The declining block tariff was actually an inclining block in 2009 and 2010.

24. Evoenergy has two types of metering charges: the metering non-capital charge and the metering capital charge. See Evoenergy's Schedule of electricity charges for details about households that pay metering non-capital and/or metering capital charges. Note that the cost of jurisdictional schemes (such as 'green' schemes) are not included in these NUOS charges.

**CHART 13 |** Electricity retail bill per annum (incl. GST), NUOS charges and NUOS as proportion of total bill (incl. GST) from 2009 to 2023 (based on the regulated retail tariff, single rate, 8,000kWh per annum)<sup>25</sup>

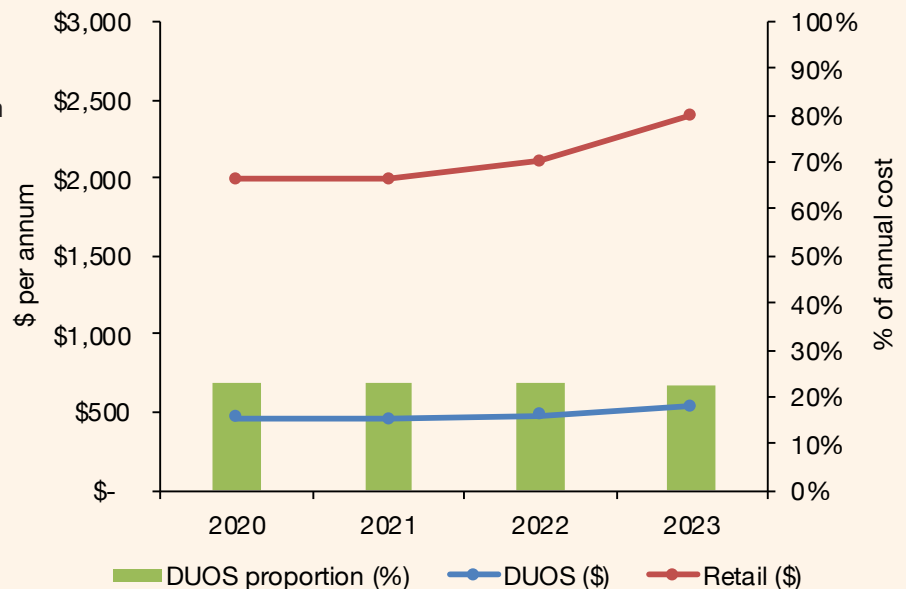


## 4.2 Gas distribution charges

As for electricity, the ACT gas distributor, EvoEnergy, introduces new Distribution Use of System (DUOS) charges as of 1 July every year. A new addition to the Tariff-Tracking project in 2020 was to analyse changes to gas DUOS charges. In the EvoEnergy network, the current DUOS charge for households using 48,000MJ is \$535 per annum and it has increased by 12% since last year (July 2022). The DUOS proportion of gas retail bills has decreased slightly, from 23% to 22%.<sup>26</sup>

Chart 14 shows annual retail bills (red line), DUOS charges as annual cost (blue line) and DUOS as proportion of annual bill (columns).

**CHART 14 |** Gas retail bill per annum (incl. GST), DUOS charges and DUOS as proportion of total bill (incl. GST) from 2020 to 2023 (based on the standard retail rate, 48,000 MJ per annum)



25. Based on the regulated rates from 2009 to 2023, presented as annual bills for households using 8,000kWh per annum (flat rate). The annual NUOS charges have been calculated by allocating 2,000kWh per quarter (again based on annual consumption of 8,000kWh) to the step charges stipulated in the NUOS. The annual NUOS cost also includes fixed charges.

26. Based on ActewAGL's gas offer as of July 2023. Presented as annual bills for households using 48,000 MJ per annum

## 5. Solar offers<sup>27</sup>

There are approximately 38,300 small and medium scale solar systems in the ACT.<sup>28</sup> Customers looking for solar electricity retail offers should assess both the retailers' Feed in tariff (FIT) rates as well as the cost of electricity imported.

This section analyses and compares market offer bills for ACT customers with 1.5kW and 3kW systems installed.<sup>29</sup> As retailers are not required to publish rates for solar products purchased and installed through them, this analysis only examines electricity offers available to customers independently of solar panels and installation.

### Methodology and assumptions

To calculate the annual bills for the various solar market offers the following assumptions and methodology have been applied:

- ▲ An annual household consumption of 8,000kWh (including both produced and imported).
- ▲ Calculations have been produced for households with 1.5kW and 3kW systems only.
- ▲ An annual generation capacity per kW installed of 1.801MWh and an export rate of 55.1% for 3kW systems and 27.3% for 1.5kW systems.
- ▲ Only FIT rates available to new customers have been included. Retailer funded FIT rates have been applied as per offer (see table 4 below).
- ▲ For tariffs with controlled load, 30% of the total load has been allocated to the off-peak rate.
- ▲ For TOU tariffs, 20% of the load has been allocated to the peak rate, 30% to the off-peak rate and 50% to the shoulder rate.
- ▲ A flat annual consumption has been assumed.
- ▲ The annual bills have been based on quarterly bill calculations and all step increases have been applied as quarterly thresholds (including when the retail offer refers to daily or monthly thresholds). Daily fixed charges have been multiplied by 91 to calculate the quarterly amount.

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27. These market offers were collected from the retailers' websites or from Energy Made Easy between the 5th of September 2023. It should be noted that retailers can change their rates at any time. Note that Amber Electric has been excluded from this analysis as its published market offer is based on a maximum price for usage instead of the wholesale market rates actually charged.

28. Clean Energy Council, Clean Energy Australia Report 2022, 76.

29. We note that these systems are small compared to the size of the typical systems that are currently being installed. However, as a key objective of the Tariff-Tracker is to compare developments over time, we continue to base the analysis on 3 kW and 1.5 kW systems.

Table 4 below shows that FIT rates range from 4.4 to 15 cents per kWh. Based on the assumptions listed above, a household with a 3kW solar system installed will receive approximately \$445 per annum in FIT credits from ActewAGL while Nectr’s offer would pay around \$130 per annum.

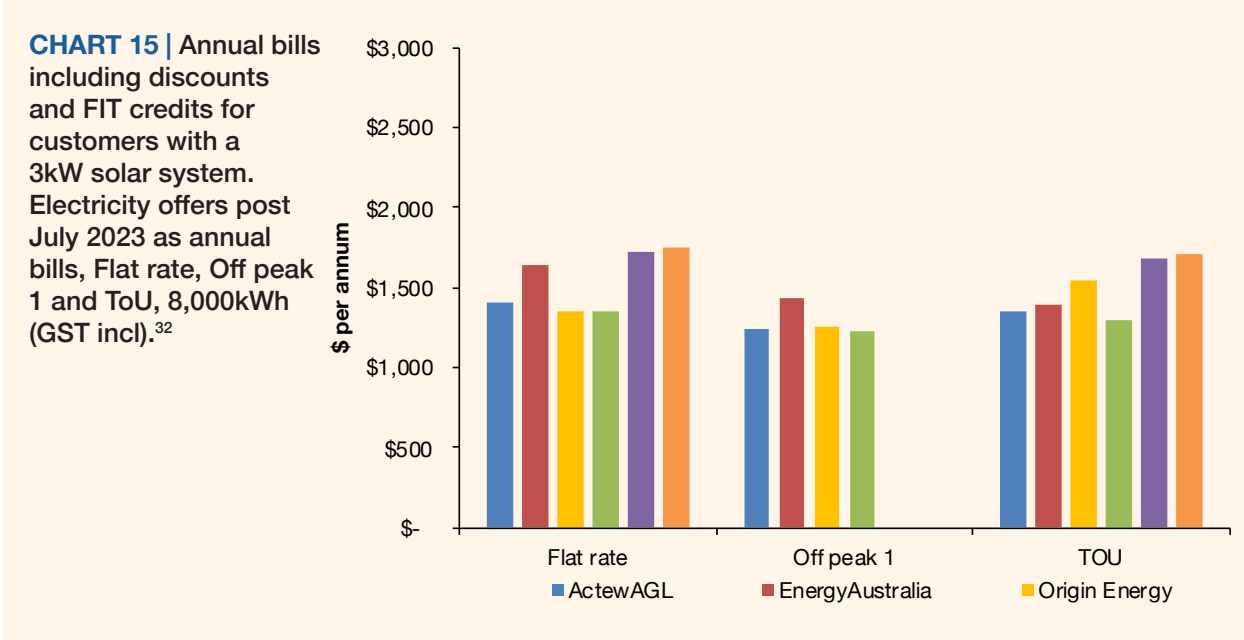
**TABLE 4 | Retailers’ FIT rates as of July 2023.**

Retailer	FIT rate (¢/kWh)
<b>ActewAGL</b> - Solar Saver	15*
<b>Origin Energy</b> - Solar Boost	12**
<b>Energy Australia</b> - Flexi Plan	7.6
<b>Energy Locals</b> - Local Member	7.1
<b>Red Energy</b> - Living Energy Saver	6
<b>Nectr</b> - 100% Clean	4.4

\* For the first 1365 kWh exported each quarter. Export after that attracts a 11c FIT  
 \*\* For the first 1274 kWh exported each quarter. Export after that attracts a 10c FIT

The average annual bill is approximately \$1,535 for households with 3kW systems and \$1,870 for households with 1.5kW systems installed. This means that the average annual bill is around \$755 less for solar households with 3kW systems installed compared to non-solar households (see section 2.1 above).<sup>30</sup> Compared to last year, the average market offer for solar customers (3kW systems) has decreased by approximately \$110 or -7%.<sup>31</sup>







Based on the assumptions outlined above, solar customers on a flat electricity rate with a 3kW system installed would pay approximately \$405 less per annum on Red Energy’s offer compared to Nectr’s offer (see chart 15).



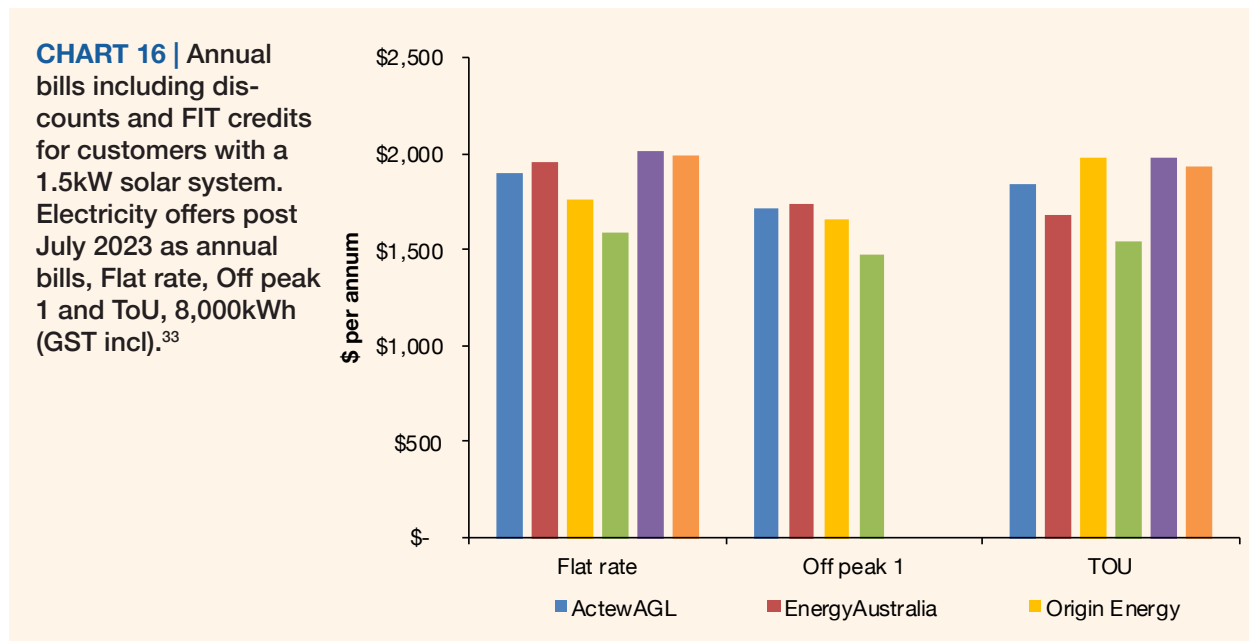
30. This comparison is based on the average market offer for non-solar customers (inclusive of discounts) and the average market offer for solar customers (inclusive of discounts) using 8,000kWh per annum (flat rate).  
 31. For non-solar households, the average offer increased by \$115 or 5%. See section 2.1.  
 32. Calculations include discounts off usage or bill as well as pay on time discounts off usage or bill.

Figure 3 below shows estimated annual bills for market offers (flat rate) post discounts as well as how they ranked compared to other retailers.

**FIGURE 3 |** Lowest to highest annual bills (incl GST) for solar market offers post July 2023, including FIT credits, discounts and pay on time discounts - Households consuming 8,000kWh per annum (single rate), 3kW system

	Red Energy	\$1,348
	Origin Energy	\$1,356
	ActewAGL	\$1,402
	EnergyAustralia	\$1,642
	Energy Locals	\$1,717
	Nectr	\$1,753

Households with the same consumption level and a 1.5kW system installed can expect to receive approximately \$110 in FIT credits per annum from ActewAGL while Nectr’s offer would pay around \$30 per annum. Energy Locals’ annual bill is the most expensive and Red Energy’s is the least expensive (based on the assumptions outlined above). The difference between these two offers is approximately \$420 per annum (see chart 16).



33. Calculations include discounts off usage or bill as well as pay on time discounts off usage or bill.