

Charles O'Neill State Support Office 2C West Street Lewisham NSW 2049 PO Box 5 Petersham NSW 2049

Telephone: (02) 9568 0262 Facsimile: (02) 9550 9383

Email: vinnies@vinnies.org.au Website: www.vinnies.org.au Donation Hotline: 13 18 12

St Vincent de Paul Society NSW Gift Card Terms & Conditions

1. Terms of Issue

- 1.1 Gift cards are subject to these Gift Card Terms & Conditions (T&Cs), which form part of the contract of sale and use for each gift card.
- By purchasing or using a gift card you are accepting these T&Cs. A copy of these T&Cs are available online at www.vinnies.org.au/nsw and in-store.
- 1.3 Terms printed on the gift card are a summary of the T&Cs for your reference only.

2. Who issues the gift card?

2.1 Gift cards are issued by St Vincent de Paul Society NSW (ABN 91 161 127 340) of 2C West Street, Lewisham, NSW 2049 ("Vinnies"). A reference to "we" or "us" in these T&Cs is a reference to Vinnies.

3. Subject to these terms & conditions

- 3.1 Gift cards are issued subject to these T&Cs.
- 3.2 These T&Cs form part of the legally binding contract arising:
 - (a) between us and the original purchaser when a gift card is purchased; and
 - (b) between us and the bearer when the bearer redeems a gift card.

4. Who can redeem gift cards?

- 4.1 Gift cards are transferable from the original purchaser.
- 4.2 Gift cards may be redeemed by the bearer.

5. Where can gift cards be redeemed?

- 5.1 Gift cards can be redeemed for goods at any NSW Vinnies retail shop.
- 5.2 Gift cards cannot be redeemed outside NSW.
- 5.3 We reserve the right to open new Vinnies retail shops, close existing Vinnies retail shops or change the opening hours of Vinnies retail shops in our absolute discretion. Such changes do not entitle you to return a gift card for a refund.

6. When can gift cards be redeemed?

- 6.1 A gift card may be redeemed until the expiry date stated on the card.
- 6.2 A gift card cannot be used after the expiry date and unused balances as at the expiry date will not be refunded.



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7. How can gift cards be redeemed?

- 7.1 A gift card may be redeemed in multiple transactions until the balance reaches zero.
- 7.2 Where the redeemed value is less than the value on the gift card, the remaining value will be available for use in later transactions (subject to clause 6) and cash change will not be given. The remaining value may not be displayed or noted on the gift card itself.
- 7.3 A gift card may be combined with other payment means (for example cash, credit card, EFTPOS or another Vinnies gift card) in a single transaction.
- 7.4 Gift cards can be redeemed for goods only.
- 7.5 Gift cards cannot be redeemed for cash or for new gift cards or vouchers.
- 7.6 Gift cards cannot be returned for a refund, topped up or reloaded with value, consolidated to a new gift card or split into multiple gift cards.
- 7.7 Goods purchased with a gift card may be exchanged within 14 days of date of purchase, by returning the item in a saleable condition to the store at which is was purchased. Any goods which are purchased in new condition will only be exchanged if they are returned in the same new condition, with packaging unopened.
- 7.8 Nothing in these terms and conditions seeks to limit your rights under the Australian Consumer Law, including in relation to the replacement of faulty or defective goods.

8. Lost, stolen, damaged or altered cards

- 8.1 Lost, stolen or damaged gift cards will not be replaced or refunded. Please treat your gift card as if it were cash.
- 8.2 Damaged gift cards may only be redeemed if the barcode is able to be scanned.
- 8.3 We may refuse to accept a gift card if we believe that the gift card has been altered or manipulated.
- 8.4 Only original gift cards will be accepted. Photocopied, faxed, scanned or electronic copies of gift cards will not be accepted.

9. Jurisdiction

9.1 Gift cards and these T&Cs are subject to the laws of NSW, Australia.