

Housing program.

➤ Tenant Fact Sheet - Tenant Participation & Community Engagement

What is it?

The Society believes it is essential to keep our tenants involved in the decision making and delivery of their housing services. The aim of Tenant Participation & Community Engagement is to build and maintain positive relationships between the Society, its tenants and the wider community. By being a tenant of the Society's housing program this gives you the opportunity to be:

- Involved in sharing ideas about how our services are managed
- Consulted about decisions about your housing
- Take part in what is happening within your housing and local community
- Be more aware of what is going on in your community
- To socialize with your local community
- To contribute to activities and events which impact on your housing and local community
- To learn new skills

As a tenant of the Society, tenants are encouraged to take part in a range of activities such as giving feedback on services through the annual tenant satisfaction survey, providing input into program changes through focus groups and sharing ideas and experiences at tenant meetings.

How can you get involved?

There are many ways you can be involved in Tenant Participation and Community Engagement the following are just a few ways you can ensure you are involved.

- Completing the Annual Tenant Satisfaction Survey;
- Provided feedback on various issues or concerns about your local community or housing services;
- Attending Tenant Meetings
- Being involved in Social Activities within your local community
- Volunteering your time as an active member of a Tenant Participation & Engagement Group

For more information about how to become more involved you can contact your local Housing Officer who will be happy to advise you of what sort of activities are currently being carried out within your region.

Why does the Society do this?

1. **HP Tenant Fact Sheet –**
Tenant Participation & Community Engagement
TMF1.3.3/ 10 October 2013
St Vincent de Paul Society Queensland



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The Society encourages tenant participation and community engagement to assist its tenants to become more aware and involved in:

- Activities and services within the Society and their local community;
- Providing feedback and input into the Society's housing program services and accommodation;
- Socially connecting with their neighbors and other members of the community;
- Participating and volunteering at events and services within the Society and local community; and
- Increasing positive economic and social outcomes, for the Society's tenants and the community through social inclusion.

Where can I get more information?

The Society's Housing Officer will provide you with further information about the Society's Tenant Participation & Community Engagement activities and answer any questions you may have.

For any enquiries about the Society's housing program, please contact the Society:

St Vincent de Paul Society – Queensland
Housing Program – State Admin Office
PO Box 3351
South Brisbane Qld 4101

Telephone: 3010 1000

Email: state.housing@svdpqld.org.au

