



Services, Programs and Facilities Overview

Health care services

- Nursing service – An RDNS nurse is available for drop-in appointments from Monday to Thursday. Daily times vary so please refer to OCC Calendar or contact the centre for details.
- Doctors' surgery – A Doctor visits for drop-in appointments on Monday, Wednesday and Friday. Times vary and the GP list can fill up, so please drop in or call and speak with Reception on the day the Doctor is visiting to avoid missing out.
- Homeless Person's dental clinic (by appointment) – Dentures clinic operates on Monday and Tuesday, and general dentistry on Wednesday, Thursday and Friday. Appointments are necessary, so please see Reception to confirm eligibility and make an appointment.
- Optometry clinic – An Optometrist visits the centre on the 1st and 3rd Thursday of the month between 9:30 and 11:30am. Appointments are necessary, so please see Reception to leave your details.
- Dietician – A dietician from Dousta Gala is available one Monday morning a month. Times may vary so please see to Reception for details.

In-house services

- Housing information and referral – A housing worker is available during drop-in hours Monday to Friday. Please see Reception to make an appointment for consultation.
- Client volunteer program – anyone who accesses the Centre can participate and contribute through the Client Volunteer Program. This program has a strong community development and client consultation focus.
- Community Aged Care Packages – Care Coordination is available for eligible clients.
- Alcohol & Other Drugs Program – AOD clinician is available for consultation including information and referral or ongoing counselling.
- Women's programs – The Women's Early Intervention Program provides intensive case management for women who are housed but at risk of homelessness. Please speak to a worker for more information. Women's activities including groups also take place every second Thursday at 2:30pm. Please see drop-in women's worker for details or refer to OCC Activities Calendar.
- Intensive Case Management Initiative– this program provides support to men and women with highly complex needs most often including significant mental health. Please speak to a worker for more information.
- Support services - Advocacy, information, referral and links to Common Ground, Reclink, Dousta Galla and other community services are available. Please see a Support Worker for information and referral.

Other Visiting Services

- Centrelink – A representative from Centrelink arrives at 9:30am Tuesday mornings. Appointment list is located at Reception.
- North Melbourne Legal Service – A representative from North Melbourne Legal Service arrives at 11:30am Wednesday mornings. Please make an appointment at Reception.
- Inner West Outreach Alcohol & Other Drugs – Representatives from IWOS arrive on Fridays at approx. 11:30am and can be located in the courtyard.



Facilities

- Free breakfast, Lunch \$2 where possible
- Free tea & coffee
- Bathroom facilities including showers
- Laundry facilities
- Storage facilities – a small space is available for storing belongings on a temporary basis
- Central drop-in lounge including TV, Meeting/discussion room, library/reading area, computers, chess club, board games and bingo
- Women's Room
- Music programs – Song writing group operates on Mondays between 2:30 – 4:00pm. Glass Flowers music therapy group takes place on Tuesdays between 2:30 – 4:00pm.
- Art workshops – Art group takes place every Thursday morning in the reading room between 10:30am – noon. No appointment necessary, anyone can join in!
- Film Club – A movie is shown in the Dining room from 1:30pm on Fridays.
- Gardening Group – An opportunity to spend time in the community garden every Tuesday morning between 10 and 11am.
- Walking group – Commencing on Wednesday 22nd July, the walking group will depart Ozanam Community Centre in the morning. Times may vary, please see Reception for details.